

TOPIC	TYPE	RECALL CODE	QUESTION	ANSWER									
Safety Recall		69Z5	What vehicles are included in Safety Recall 69Z5?	<table border="1" data-bbox="950 325 1295 516"> <thead> <tr> <th data-bbox="950 325 1013 436">Country</th> <th data-bbox="1013 325 1153 436">Model Year(s)</th> <th data-bbox="1153 325 1295 436">Vehicle</th> </tr> </thead> <tbody> <tr> <td data-bbox="950 436 1013 474">USA</td> <td data-bbox="1013 436 1153 474">2015-2016</td> <td data-bbox="1153 436 1295 474">TIGUAN</td> </tr> <tr> <td data-bbox="950 474 1013 516">USA</td> <td data-bbox="1013 474 1153 516">2015-2016</td> <td data-bbox="1153 474 1295 516">CC</td> </tr> </tbody> </table>	Country	Model Year(s)	Vehicle	USA	2015-2016	TIGUAN	USA	2015-2016	CC
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			What is the safety concern for Safety Recall 69Z5?	<p>A faulty capacitor in the airbag control module can cause the airbags in the vehicle to deactivate, or lead to an unexpected deployment of the airbags and/or safety belt pretensioners. An inadvertent airbag deployment may increase the risk of an injury due to the deployment or increase the risk of a crash without warning. A deactivated airbag in case of a crash may increase the risk of an injury in a crash where an airbag deployment would have been necessary.</p>									
			What is the repair for Safety Recall 69Z5?	<p>Your authorized Volkswagen dealer will install new software that is able to detect an increase of the Equivalent Series Resistance (ESR). This recall repair is available now. Please contact your local Volkswagen Dealership to schedule an appointment. If you are not familiar with one, please <a href="#">click here</a> to locate a Volkswagen Dealer near you.</p> <p>After the new software is installed under this recall, the system may detect an internal fault that will require replacement of the airbag control module.</p> <p>Because of this, Volkswagen is also providing extended warranty coverage for the airbag control module if a certain, specific fault code related to the faulty capacitor this recall addresses is present at the time of diagnosis.</p>									

				<p>This warranty extension coverage is for 10 years/unlimited mileage from the vehicle's original in-service date.</p>
			<p>When will the repair for Safety Recall 69Z5 be available?</p>	<p>Parts are available now and repairs have begun. Please contact your local Volkswagen Dealership to schedule an appointment. If you are not familiar with one, please click <a href="#">here</a> to locate a Volkswagen Dealer near you.</p>
			<p>Are there any precautions I should take because my vehicle is part of Safety Recall 69Z5?</p>	<p>If the airbag warning light comes on, it indicates an airbag system problem and owners are advised to contact a Volkswagen dealer to have the vehicle inspected/serviced without delay.</p>