

TOPIC	TYPE	RECALL CODE	QUESTION	ANSWER
Safety Recall		69Z5	What vehicles are included in Safety Recall 69Z5?	Certain 2015-2016 model year Volkswagen Tiguan & CC vehicles.
			What is the safety concern for Safety Recall 69Z5?	A faulty capacitor in the airbag control module can cause the airbags in the vehicle to deactivate, or lead to an unexpected deployment of the airbags and/or safety belt pretensioners. An inadvertent airbag deployment may increase the risk of an injury due to the deployment or increase the risk of a crash without warning. A deactivated airbag in case of a crash may increase the risk of an injury in a crash where an airbag deployment would have been necessary.
			What is the repair for Safety Recall 69Z5?	Volkswagen is working on updated software to address this issue; all affected vehicles will receive the updated software once it becomes available. A small number of vehicles are expected to require airbag control module replacement after the new software is installed under this recall. Volkswagen will send a letter as soon as the recall work can be completed on your vehicle. The recall repair(s) will be performed for you for FREE.
			When will the repair for Safety Recall 69Z5 be available?	Volkswagen will send a letter as soon as the recall work can be completed on your vehicle. The recall repair(s) will be performed for you for FREE.
			Are there any precautions I should take because my vehicle is part of Safety Recall 69Z5?	If the airbag warning light comes on, it indicates an airbag system problem and owners are advised to contact a Volkswagen dealer to have the vehicle inspected/serviced without delay.
			How will I know when I can get my vehicle fixed under Safety Recall 69Z5?	Volkswagen will send you a letter via first-class mail when the recall repair is available for your vehicle. Until then, if you have any questions or vehicle concerns, please click here to find a Volkswagen dealer or click here to Contact Us.