

PARTS AND WARRANTY INFORMATION
Recall Campaign 3619F

CONDITION OF CONCERN

On certain subject vehicles, the metal bracket on the undercover may separate from the vehicle while driving. In the worst case, the metal bracket may fall off from the vehicle, creating a road hazard for other users, increasing the risk of a crash.

OUTLINE OF REPAIR

Replace the undercover with modified one.
Please refer to the Repair Procedure document on MGSS for the details.

SUBJECT VEHICLES

Model	Subject VIN range	Subject build date range
2016 MY MX-5 (ND)	JM1ND****G0 100680-103315	From May 26, 2015 through July 6, 2015

The asterisk symbol "*" can be any letter or number.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail beginning by August 6, 2019.

PARTS INFORMATION

Description	Part Number	Quantity	Remarks
COVER UNDER	N247-34-H80-B	1	N/A
BOLT	9YA0-20-876	1.0-9.0	Claim if missing bolt(s) at repair.
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store (no charge)

WARRANTY CLAIM PROCESSING INFORMATION

	Undercover replacement	Scrap
Process Number	AK037A	
Symptom Code	99	
Damage Code	99	
Causal Part No.	N247-34-H80-B	Scrap Immediately
Quantity	1	
Labor Operation	XXR87XRX	
Related parts number & Qty	9YA0-20-876 & 1.0 - 9.0	
Labor Hours	0.3 hrs.	Type R3619F in the eMDCS Claim Template section

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RENTAL CAR INFORMATION

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code	N/A MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main		5555-36-19FR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet - Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer
Sublet Text		Number of days rental car was

Rental expenses exceeding the two-day limit will require prior Warranty Department Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.