

## AUDI CXE – Owner Email Example

### **Customer:**

Subject: IMPORTANT- AUDI SAFETY RECALL 93E8

Dear <Mr./Mrs./Ms. e-tron customer,>

Our authorized dealers are ready to schedule appointments to have the Audi Safety Recall (93E8) performed to your e-tron.

We have reached out to your dealer and requested you be contacted to schedule an appointment. You may expect to hear from someone within 1-2 days.

We will continue to monitor your vehicle's progress and will follow-up with you after the repairs have been performed.

Thank you, <Mr./Mrs./Ms. customer> for your patience. We will be available to assist in any way to make your future visit a convenient, expeditious one so you can get back to enjoying your e-tron. Please contact us if we can be of any further assistance.