

July 2021

RE: 2018 XXXXX

FIRSTNAME LASTNAME

Dear FIRSTNAME LASTNAME:

**What is the reason for this notice?**

Our records indicate that the following repair(s) have not been completed on your vehicle (Vehicle Identification Number XXXXXXXXXXXXXXXXXXXX). We recommend having your vehicle inspected at your local ACURA dealership and repaired as soon as possible.:

<b>Campaign Description</b>	<b>Campaign Type</b>	<b>Service Bulletin#</b>	<b>Defect Code</b>
2016-19 ILX Driveshaft Separation Safety Recall	Recall	19-035	6HS00

**What will ACURA do?**

The dealer will perform the necessary repair(s) for **FREE**.

Please call any authorized ACURA dealer and make an appointment to have your vehicle repaired for **FREE**. Once you make an appointment for your vehicle, your dealer can provide you with a better estimate of the overall time for this service visit. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

**If you have questions**

If you have any questions about this notice, or need assistance with locating a dealer, please call American Honda's Customer Support & Campaign Center at **1-888-234-2138**. You can also visit [AskUs.acura.com](http://AskUs.acura.com) to use our 24/7 virtual agent or locate a dealer online at [www.myAcura.com](http://www.myAcura.com).

We apologize for any inconvenience these repair(s) may cause you.

Sincerely,

**American Honda Motor Co., Inc.**