

SAFETY RECALL LAUNCH STATUS

N335 DOORS MAY NOT LATCH



RECALL N335 - DOORS MAY NOT LATCH OR MAY OPEN WHILE DRIVING	
AFFECTED MODELS	13-16 MY RANGE ROVER, 14-16 MY RANGE ROVER SPORT
USA VOLUME AFFECTED	65,387
REPAIR	UPDATE MODULE SOFTWARE
REPAIR TIME	18 mins for test and sw update. c.0.8 hrs per latch if modification reqd.
REPAIR LAUNCHED	JULY 22nd 2019
CUSTOMER NOTIFICATION BY MAIL	JULY 22nd 2019

Issue identified with KVM/ Key Programming which is caused by the IVS lineage break.

1. N335 related KVM issues need to be escalated to GDS via a TA for a bespoke GCM patch.
2. Manual Patches **Pathfinder SSM (JAG 74533 - LR 74534) & SDD SSM (JAG 74536 - LR 74537)** will **NOT** resolve KVM programming concerns related to N335.

**Permanent solution currently planned for Week 38 release.

