

# Safety Recall N335



## SAFETY RECALL N335NAS1 - DOOR MAY NOT LATCH - TECHNICAL BULLETIN PROCEDURES



NAS19.11.003 | WORKSHOP

CAN/USA

AFTERSALES BULLETIN

NOVEMBER 12, 2019

Technical Bulletin N335NAS1, *Safety Recall: Door Will Not Latch*, contains two Diagnostic Procedures (A and B) and one Workshop Procedure.

In response to retailer questions, please be advised that **all** affected vehicles require both an IDU2 test (Diagnostic Procedure A) to check door latch operation **and** a software update (Diagnostic Procedure B) to disable the Fast Unlock/Open actuator. It is also essential that Diagnostic Procedure A, the IDU2 test, is completed **before** completing Diagnostic Procedure B, the software update.

The Workshop Procedure to rework door latches is only for vehicles which fail the IDU2 test in Diagnostic Procedure A.

Also make sure all SDD diagnostic tools used for this recall repair are updated with the latest version of software, currently this is 158.04, software management pack 329.

