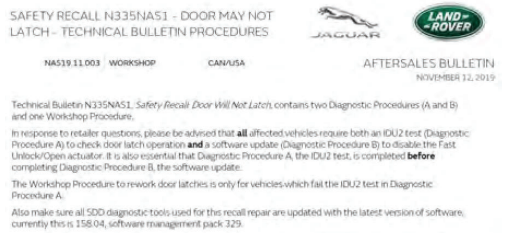


Latest Vehicle Concern Fixes

BODY



Safety Recall N335	13-16MY Range Rover 14-16MY RR Sport
<p>Technical Description:</p> <ul style="list-style-type: none"> Safety Recall N335 consists of testing the door latch operation using the IDU2 Diagnostic Tester and a software update to the Remote Function Actuator (RFA) module. In the current process there is a two separate hyperlinks within the campaign bulletin to follow to complete both parts of the recall. <p>Status:</p> <ul style="list-style-type: none"> In an effort to streamline the process and improve efficiencies, a new version of SDD software has been created to combined both operations of the process into one continuously flowing process from just one hyperlink. This new SDD software is available via a manual patch process and engineering request your assistance in testing the streamlined process before it becomes the new process to follow, reference SSM74833. If you have a vehicle for which you are about to perform the N335 recall on, we request that you submit a TA case so that the manual SDD patch file can be provided to trial the streamlined process. Upon completion of the new process, you will be asked to submit the SDD session file to close the TA case. Note: This does not change the actions required to complete the recall, but rather improves the procedure flow to make completion easier and more time efficient. 	 <p>SAFETY RECALL N335NAS1 - DOOR WILL NOT LATCH - TECHNICAL BULLETIN PROCEDURES</p> <p>NAS19 11 003 WORKSHOP CAN/USA AFTERSALES BULLETIN NOVEMBER 12, 2019</p> <p>Technical Bulletin N335NAS1 - Safety Recall Door Will Not Latch, contains two Diagnostic Procedures (A and B) and one Workshop Procedure.</p> <p>In response to retailer questions, please be advised that all affected vehicles require both an IDU2 test (Diagnostic Procedure A) to check door latch operation and a software update (Diagnostic Procedure B) to disable the Fast Unlock/Open actuator. It is also essential that Diagnostic Procedure A, the IDU2 test, is completed before completing Diagnostic Procedure B, the software update.</p> <p>The Workshop Procedure to rework door latches is only for vehicles which fail the IDU2 test in Diagnostic Procedure A.</p> <p>Also make sure all SDD diagnostic tools used for this recall repair are updated with the latest version of software, currently this is 158 04, software management pack 329.</p>

