

Safety Recall N336NAS1

CARE POINTS



N336NAS1

TECHNICAL BULLETIN

22 NOV 2019



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This procedure consists of both a software update and a mechanical test of both the LH front and LH rear door latches.

SECTION:

501-14

SUBJECT / CONCERN:

SAFETY RECALL - Door Will Not Latch

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
Range Rover Sport (LW)	2016	556983-599458
Range Rover Sport (LW)	2016	636516-657901
Range Rover (LG)	2016	258138-298504

MARKETS:

USA

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where customers have reported a front and/or rear left door is unlatched when in the closed position and no indication provided of an unlatched condition. Some customers have reported that a front and/or rear door on the left of the vehicle has opened while the vehicle was in motion. A spring in the Keyless Vehicle Latching System may jam between the outside transmission lever and chamfer bush. With the spring trapped, the latch assembly cannot return to its correct position and the latch assembly will not fully latch the door.

Vehicle doors which are not latched in either the primary or secondary state may, while driving, open. This can increase the risk of a vehicle crash or compromise the safety of vehicle occupants.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

Safety Recall N336NAS2

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N336NAS2

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12 FEB 2020

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