

SAFETY RECALL LAUNCH STATUS

N336 –VEHICLE DOOR MAY NOT LATCH



| RECALL N336 - VEHICLE DOOR MAY NOT LATCH | |
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| AFFECTED MODELS | 16MY RANGE ROVER, 16MY RANGE ROVER SPORT |
| USA VOLUME AFFECTED | 28,679 |
| REPAIR | Keyless vehicle module software update and test operation of LH door latches |
| REPAIR TIME | Repair time for software is 0.2hrs and if req'd, between 0.8 and 1.6hrs for door latch replacement |
| EXPECTED DATE FOR LAUNCH OF REPAIR PROCESS | November 29 th 2019 |
| INTERIM CUSTOMER NOTIFICATION BY MAIL | JULY 19th 2019 |

- 100% of vehicle will require a software update to the keyless vehicle module (KVM)
- All vehicles will also require a physical check for correct operation of LHS door latches.
- Door latches found to not operate correctly will be replaced. (Est failure rate between 2% and 5%).
- Requirement to develop and approve new software has delayed launch to Nov 29th 2019.