

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: 19V-388 Transport Canada: 2019-253 Safety Advisory: 19-351

July 16, 2019

Recall Population

2018-2020 Fuzion Fifth Wheel

Model: 429

Serial Number Ranges:

2018 JF810694 - JF811159 2019 KF810025 - KF81099 2020 LF810012 - LF810019

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that the vehicles in the recall population may have wiring to the power center that can be pinched between the floor framing and the chassis I-beam. Under certain conditions, if the power center wires short to ground, it can lead to an increased risk of fire and/or damage to personal property.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect the wiring and repair as needed. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to do

As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. Please contact Keystone Customer service if your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you. You may be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence. Keystone Customer Service is available toll-free at 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.)

