

**AMENDED DEFECT INFORMATION REPORT**  
**Recall ID Number 19V-383**  
**June 28, 2019**

REVIEWED BY:  
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Honda is amending Defect Information Report (DIR) 19V-383 to add 42,654 vehicles to the affected vehicle population because of information received after submission of the initial DIR on May 21, 2019. Quality investigations by the steering wheel supplier revealed that certain suspect steering wheels were not previously identified and, as a result, were subsequently delivered to Honda. This amendment impacts the following reporting categories:

1. Identification of potentially affected vehicles;
2. Total number of potentially affected vehicles;
3. Chronology of principal events; and
4. Program for remedying the defect.

573.6(c)(2)

**Identification of potentially affected vehicles:**

<u>Make/Model</u>	<u>Model Year</u>	<u>Dates of Manufacture</u>	<u>Number of Vehicles</u>
Honda CR-V	2019	10/03/2018 to 04/02/2019	161,252

**Description of the basis for the determination of the recall population:**

The recall population was determined based on manufacturing records. The manufacturing range reflects all possible vehicles that could potentially experience the problem.

**Description of how the vehicles being recalled differ from similar vehicles not included in the recall:**

Vehicles built from production start-up through April 2, 2019 are affected. As a process quality improvement effort, the supplier and Honda manufacturing manually confirmed steering wheel cores were free of burrs, which was applied to mass production starting on April 2, 2019.

573.6(c)(3)

**Total number of potentially affected vehicles:**

118,598 (original population)
+ 42,654 (population expansion)
<hr/> 161,252 (amended population)

573.6(c)(6)

**Chronology:**

January 24, 2019

A warning indicator illuminated on a new production vehicle at the manufacturing facility. Troubleshooting confirmed that a fuse blew from a short-circuit in the cable reel sub-harness. The cause of the short-circuit was suspected to be from a misrouted cable reel sub-harness damaged by burrs on the steering wheel core.

After suspecting that a misrouted cable reel sub-harness could sustain damage from burrs in the steering wheel core, all North American manufacturing facilities established and implemented quality process improvements.

January 25, 2019

Honda and the steering wheel supplier launched a joint investigation into the cause of cable reel sub-harness damage and potential consequences.

January 31, 2019

The supplier modified the steering wheel core trim tool to eliminate the potential for burring.

Late February to early March 2019

Honda received the first and second market claims of uncommanded driver's airbag deployment and failed parts were collected for root cause analysis.

March 19, 2019

Analysis confirmed that a properly routed cable reel sub-harness was susceptible to damage from burrs on the steering wheel core.

April to early May 2019

Four additional market claims of uncommanded driver's airbag deployment were received (total of six claims) and failed parts were collected and analyzed.

May 14, 2019

Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of May 14, 2019, Honda has received 41 warranty claims, 20 field reports, three reports of injuries, and no reports of crashes related to this issue.

June 4, 2019

One additional market claim of uncommanded driver's airbag deployment was received (total of seven claims).

June 11, 2019

The supplier informed Honda that additional suspect steering wheels were inadvertently provided to Honda. The outflow of these suspect parts resulted from insufficient inventory control processes where suspect parts were not properly identified and quarantined.

June 21, 2019

After additional information was received from the supplier, Honda concluded there was insufficient information to confidently identify which vehicles were assembled with suspect parts prior to the process quality improvements implemented on April 2, 2019.

June 27, 2019

Honda determined that a defect related to motor vehicle safety existed and decided to expand the safety recall to include additional vehicles.

As of June 27, 2019, Honda has received 71 warranty claims, 20 field reports, three reports of injuries, and no reports of crashes related to this issue.

573.6(c)(8)

**Program for remedying the defect:**

Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will replace the cable reel and cable reel sub-harness, and install a protective cover on the steering wheel core for free.

Because the new vehicle limited warranty on all affected vehicles would have provided a free repair for the problem addressed by this recall, without any payment by the owner, reimbursement for pre-notification repairs will not be offered.

**The estimated date to start notification to dealers:** May 22, 2019 (original population)  
June 29, 2019 (expanded population)

**The estimated date to start notifications to owners:** July 8, 2019 (original population)  
August 12, 2019 (expanded population)