

573.6(c)(6)

Chronology:

September 2017 to May 2018

As a result of the airbag inflator mis-installation recall (NHTSA ID recall number 17V-545), Honda began implementation of dealer visits, meetings, workshops, training courses, and supplemental job aids in an effort to educate service technicians and prevent further airbag inflator mis-installations during recall repairs. These efforts identified additional potential airbag inflator mis-installations and Honda submitted a Defect Information Report (NHTSA ID recall number 18V-268) on April 26, 2018.

September 19, 2018

Honda and NHTSA discussed the audit results of airbag inflator recall repairs performed at certain dealerships and agreed on a path forward. Honda agreed to expand the airbag inflator mis-installation recall (NHTSA ID recall number 18V-268) with the known suspect population and audit airbag inflator recall repairs performed by service technicians who were no longer employed by Acura or Honda dealerships prior to May 2018.

September 20, 2018

Honda made the determination that a defect related to motor vehicle safety existed and decided to conduct a safety recall expansion for NHTSA ID recall number 18V-268.

September 27, 2018

Honda submitted an amended Defect Information Report for NHTSA ID recall number 18V-268.

Late September 2018 to April 2019

A nationwide audit on the workmanship of vehicles repaired by service technicians no longer employed by Acura or Honda dealerships prior to May 2018 was conducted.

April 23, 2019

Honda provided NHTSA with an update on the progress of the audits.

May 9, 2019

Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall (19V-378).

May 16, 2019

Honda submitted DIR for recall ID number 19V-378.

July 10, 2019

A dealer notified Honda of a mis-installed passenger frontal airbag inflator identified during routine service. An audit was immediately launched.

July to October 2019

Honda audited the dealer where the airbag mis-installation was performed. During the audit, a single service technician was found to have workmanship issues. A sampling of vehicles repaired by the suspect service technician confirmed that all repairs prior to May 2018 were suspect. The sampling also confirmed that repairs performed after May 2018 were properly performed. A total of 52 vehicles were identified as being suspect.

October 23, 2019

Honda and NHTSA had a meeting and agreed on a path forward.

November 1, 2019

Honda made the determination that a defect related to motor vehicle safety existed and decided to conduct a safety recall expansion.

As of November 1, 2019 Honda has received three warranty claims, and no field reports nor any reports of injuries or deaths related to this safety recall expansion.