

UPDATED May 21, 2026 – Cavity Wax Update switch to locally sourced wax is now allowed.

Please read all warnings and information below.

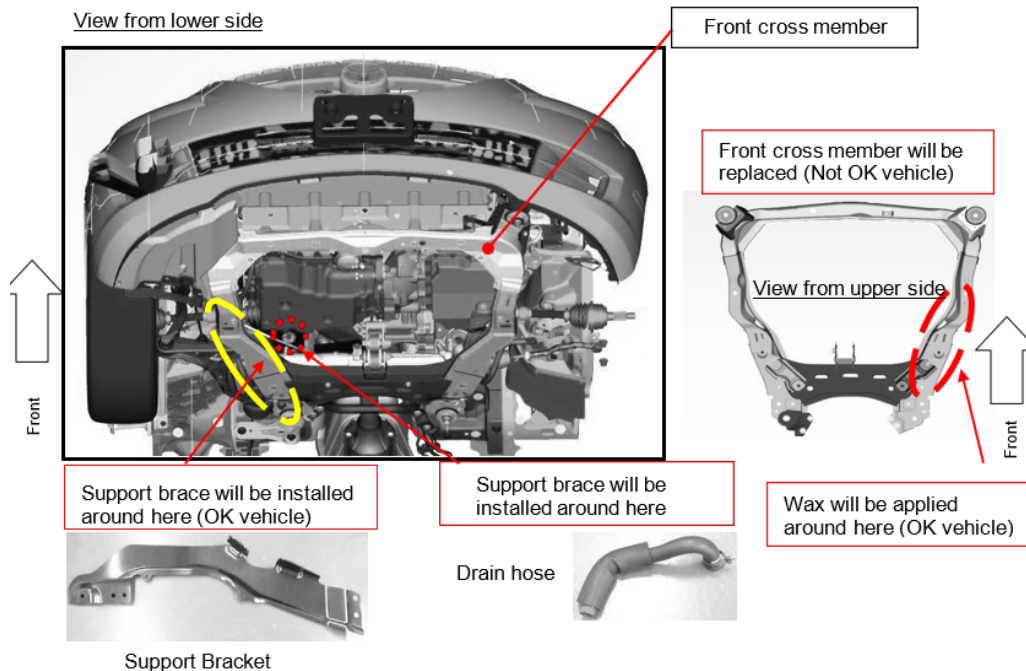
1. For any claims of failure after the recall has been completed, please contact Dealer Recall Help then when approved submit to warranty goodwill preauth. Communication without all the information below will be returned to the dealer:
 - Reason vehicle returned
 - Any injury or property damage (accident)
 - Failed state safety inspection (if applicable)
 - Driveability issue - we must know of any driveability concern in detail and this also must be added to the RO.
 - Multiple Photos of the subframe damage in all 3 inspection Zone's.
 - The RO with diagnosis and recommended parts to be replaced. Do not repair the vehicle without authorization from Warranty and do not let the customer leave without hearing from Dealer Recall Help.
2. DO NOT SUBMIT A GOODWILL REQUEST FOR A REAR SUBFRAME. THAT PART IS NOT SOMETHING THAT IS UNDER THIS RECALL AND IT WILL NOT BE APPROVED.
3. All parts and labor not specifically listed below will require warranty goodwill preauth approval prior to beginning work on the vehicle. If the vehicle is repaired without approval, the parts and labor will not be reimbursed. This includes, but not limited to:
 - Labor to remove subframe or any other parts in the campaign parts list
 - Any extra parts not outlined in the warranty information
4. For any claims debited after the original repair (Re-OPENED campaigns): If the original recall claim is OPEN but was repaired prior (debited claim) after the initial repair, the full repair must be performed again. Do not just apply cavity wax. You must repair the vehicle again with a new bracket kit with cavity wax or subframe replacement and submit the recall.
5. Additional Important items to remember
 - All rental vehicle costs must be approved in advance
 - Parts not in stock at your dealer must be on CEO order
 - Include clear photos of all damage, do not take a photo too close to the part but also a wider photo so we can see the extent of the damage

CONDITION OF CONCERN

On certain subject Mazda6 vehicles in salt belt states, it is possible the front cross member may be corroded due to suspected insufficient paint coating. Continued use of the vehicle may allow the corrosion to progress, causing the support of the right lower control arm to decrease. Passing over a pothole may result in breakage of the cross member and reduced steering control, increasing the risk of a crash.

OUTLINE OF REPAIR (Parts are Available for all model years).

- OK vehicle: If the cross member passes inspection, install a support brace and A/C drain hose, and apply the recall specified anti-rust cavity wax to the cross member using the Recall published procedure and the dealer supplied spray gun. No other anti-rust cavity wax is allowed to be used for this Safety Recall repair.
- Not OK vehicle: If the cross member fails inspection, replace the cross member with a modified one and install a drain hose. **See updated notes on determining if the vehicle is Not OK. Vehicles with rust holes or imminent perforation must have the subframe replaced, if the failure is in inspection Zone's 1-3. Please review the updated inspection procedure.**



Please refer to the Inspection and Repair Procedure document on MGSS for the details.

SUBJECT VEHICLES - The asterisk symbol “*” can be any letter or number.

Model	Subject VIN range	Subject build date range	Note
2009-2013MY Mazda6	1YV HP**** 95 M00001 – M52259 1YV HZ**** A5 M00014 – M58879 1YV HZ**** B5 M00002 – M30741 1YV HZ**** C5 M00001 – M44241 1YV HZ**** D5 M00004 – M17345	From February 4, 2008 through August 24, 2012	Currently or ever registered in Salt belt states

OWNER NOTIFICATION: Mazda notified U.S. owners by first class mail 11/9/2018.

PARTS INFORMATION FOR PARTS ORDERING

Description	Part Number	Qty	Remarks
Cross Member I4	0000-I4-2818	1	Includes cross member and drain hose.
Cross Member V6	0000-V6-2818	1	Includes all gaskets, cross member and drain hose.
Side member kit	0000-GD-2818-01	1	Includes nut-fastener kit, bracket and drain hose.
Cavity Wax	Locally Sourced <u>Dealer must create internal part number to charge out on RO per vehicle.</u>	SEE REMARKS	For vehicles requiring Side Member Kit REQUIRED WAX: LOCALLY SOURCED CAVITY WAX BELOW IS ALLOWED 3M 08852 Cavity Wax Plus Aerosol Spray Can <u>One can repair 4 vehicles</u> 3M 08851 Applicator Kit – Can be cleaned and re-used many times. This is NOT to be ordered for each repair. WHERE TO ORDER: Amazon.com or local chemical supplier

PARTS INFORMATION FOR WARRANTY CLAIMS

Description	Part Number	Quantity	Remarks		Scrap
Cross Member	GS3L-34-80XE	1	Vehicles that fail cross member inspection	For I4 (2.5L) engine	YES
Cross member	GS4H-34-80XD	1		For V6 (3.7L) engine	YES
Gasket	CA01-40-305	1		For V6 (3.7L) engine	YES
Seal Ring	CA02-40-581	1			
Gasket	CY01-40-305A	1			
Side member kit	GSYL-34-H1X	1	Vehicles that pass cross member inspection	Component: support brace and bracket	N/A
Nut-Fastener kit (NLA, use shop supply and bill item costs via warranty preauth if needed)	No Longer Available GSYL-34-H2X	1		Component: nuts, fasteners, bolts and washers	
Drain hose	GSY0-61-52X	1	For All vehicles		N/A
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store (no charge)		

Cavity Wax must be applied as per procedure and claimed on the RO for all bracket repairs. Not using Cavity Wax will result in full debit and possibly a repeat repair at the dealer's expense.

WHERE TO ORDER - LOCALLY SOURCED: Order on Amazon or your local chemical supplier

Current Cavity Wax: - link to MSDS sheet are available on 3M's website below

3M 08852 Cavity Wax: https://www.3m.com/3M/en_US/p/d/b40066669/

3M 08851 Applicator kit: https://www.3m.com/3M/en_US/p/d/v000254241/

For any claims of failure after the recall has been completed, please contact Dealer Recall Help with photos of the subframe damage and the repair order with diagnosis and recommended parts to be replaced. Do not repair the vehicle without prior authorization from Warranty.

WARRANTY CLAIM PROCESSING INFORMATION

All parts and labor not specifically listed below will require preauth approval prior to beginning work on the vehicle. If the vehicle is repaired without approval, the parts and labor will not be reimbursed.

DO NOT SUBMIT PARTS OR LABOR FOR A REAR SUBFRAME AS THIS WILL NOT BE APPROVED.

This includes, but not limited to:

- **Labor to remove subframe or any other parts in the campaign parts list**
- **Any extra parts not outlined below**

Additional Important items to remember

- **All rental vehicle costs must be approved in advance**
- **Parts not in stock at your dealer must be on CEO order**
- **Include clear photos of all damage, do not take a photo too close to the part but also a wider photo so we can see the extent of the damage**

**** Amount's above limits for alignment and towing will need authorization from the appropriate MNAO source.**

Note: If any other parts need to be replaced due to damage caused directly by failure of the front cross member or if additional time is required, submit applicable part numbers, quantities, and time as related parts AFTER YOU RECEIVE PRIOR AUTHORIZATION FROM THE WARRANTY DEPARTMENT.

For Inspection & Repair :

	Inspection (OK) Installation of Support Brace & Drain Hose & Application of Wax	
Process Number	AJ047C	
Symptom Code	99	
Damage Code	99	
Part Number Main Cause & Quantity	OR GSYM-34-H1X Qty 1 GSYL-34-H1X Qty 1 – Updated part includes bracket and bolts	
Related Parts Number & Quantity	GSYM-34-H2X Qty 1 GSY0-61-52X Qty 1 7777-SP-A16 Qty 1 (will reimburse for repair of one vehicle, each 3M spray can repairs 4 cars). Dealer must create internal part number to charge out on RO per vehicle. GSY0-61-52X Qty 1 7777-SP-A16 Qty 1 (will reimburse for repair of one vehicle, each 3M spray can repairs 4 cars). Dealer must create internal part number to charge out on RO per vehicle.	
Labor Operation Number	XXP92XRX	
Labor Hours	2.7 H (I4 engine) 1.9 H (V6 engine)	
Z9 Sublet Required: Attach invoice for wand purchase	<u>Enter amount paid on sublet invoice. One-time purchase as needed when wands are worn out.</u> <u>3M 08851 Applicator Kit – Wands can be cleaned and re-used many times. This is NOT to be ordered and claimed with each repair.</u>	

PARTS AND WARRANTY INFORMATION
SAFETY RECALL 2818I

	Inspection (Not OK) - Replacement of Cross Member Installation of Drain Hose Adjustment of Wheel Alignment			
Process Number	AJ047C			
Symptom Code	99			
Damage Code	99			
Part Number Main Cause & Quantity	GS3L-34-80XE Qty 1 (I4 engine) GS4H-34-80XD Qty 1 (V6 engine)			
Related Parts Number & Quantity	GSY0-61-52X Qty 1			
	CA01-40-305 Qty 1 (3.7) V6 CA02-40-581 Qty 1 (3.7) V6 CY01-40-305A Qty 1 (3.7) V6			
Labor Operation Number & Labor Hours	Operation No.	Labor Hours	Applicable to:	Note (operation)
	XXP93XRX	3.3 H	I4 Eng.	Inspection, Cross member replacement & Drain hose Installation
	XXP93XRX	3.5 H	V6 Eng.	
	XXP94AAX	1.1 H	Wire Type	Alignment Adjustment
	XXP94BAX	0.7 H	Wireless Type	
Sublet (Alignment and Towing)	C1	Alignment	All Cars	\$125.00**
	K1	Towing	All Vehicles	\$250.00**

**** Amount's above limits for alignment and towing will need authorization from the appropriate MNAO source.**

Note: If any other parts need to be replaced due to damage caused directly by failure of the front cross member or if additional time is required, submit applicable part numbers, quantities, and time as related parts **AFTER YOU RECEIVE PRIOR AUTHORIZATION FROM THE WARRANTY DEPARTMENT.**

RENTAL CAR INFORMATION

Rental expenses requiring a third-party vehicle or over the per day limit set by Mazda Warranty policy will require prior Warranty Department Authorization in advance of giving the rental to the customer, regardless of the reason. Please refer to the Mazda Rental Car Reimbursement Program policy in the Mazda Warranty Policies and Procedures Manual.

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle or Ride Share (Uber, Lyft, Taxi)
Warranty Type Code	N/A MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-28-18IR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Follow current warranty policy for rental/ride share.
Sublet Text		Number of days rental car was supplied to customer

Rental expenses exceeding the two-day limit will require prior **Warranty Department Authorization**, as outlined in the Mazda Rental Car Reimbursement Program policy.