573.6(c)(6)
Chronology:

September to November 2017
Honda received a claim of a vehicle losing electrical power while being driven and confirmed that the power loss was a result of loose battery terminal connections. Manufacturing processes were updated on the assembly line to ensure proper torque to the battery terminal connections.

February 2018
Honda received the first claim of a vehicle shifting to Park while being driven; the vehicle was sold and used in Mexico.

March 2018
Honda received the second claim of a vehicle shifting to Park while being driven, this time from the U.S. market. Honda launched an investigation into this phenomenon.

April to May 2018
Two additional claims of a vehicle shifting to Park while being driven were received from the U.S. market.

June to October 2018
Honda estimated that low voltage was causing the TCU to reboot and subsequent Park engagement while driving. Re-creation tests were performed and Honda suspected that the anomaly manifested during vehicle shipping and handling since the majority of claims were identified during the pre-delivery inspection at dealerships.

November 2018 to early January 2019
Three additional claims were received (total of seven claims so far). One of the claims involved a vehicle with a recently replaced transmission assembly, which eliminated the theory that vehicle shipping and handling was the suspected cause.

January 15, 2019
As a process quality improvement effort, TCUs with the updated software were applied in mass production. The updated software would shift the transmission to Neutral instead of Park during TCU rebooting.

February 2019
Honda confirmed that in low voltage situations, simultaneous power demand from both condenser fans was sufficient in depleting the available voltage, causing the TCU to reboot.

April 4, 2019
Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of April 4, 2019, Honda has received 10 warranty claims, 53 field reports, and no reports of crashes or injuries related to this issue.