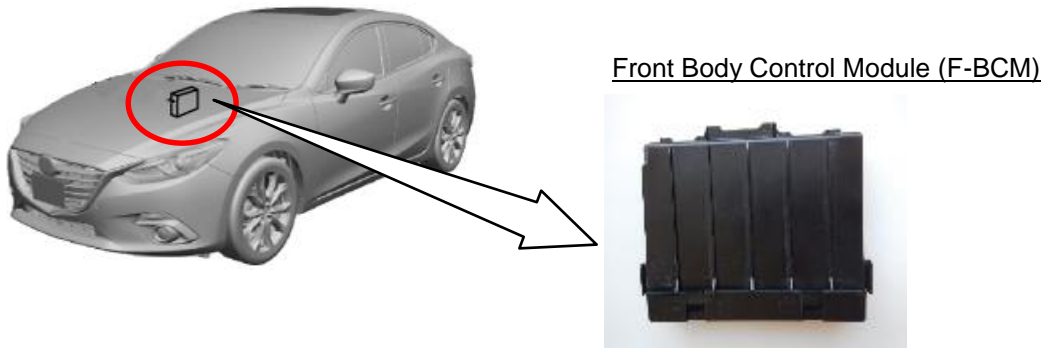


**CONDITION OF CONCERN**

On certain Mazda3 vehicles, the front windshield wipers may become inoperative due to a defective relay located inside the Front Body Control Module (F-BCM) that disrupts electrical power to the wiper motor. The relay becomes defective when metal deposits form due to heat generated during normal operation which causes eventual sticking of the relay contacts.

Drivers may experience reduced or poor visibility while driving due to inoperative front windshield wipers, increasing a risk of crash.



Dealers are instructed to replace the Front Body Control Module (F-BCM) with a modified one. The repair must be performed on all subject vehicles at no charge to the vehicle owners.

Please refer the Repair Procedure document on MGSS for further details.

**SUBJECT VEHICLES**

Model	VIN Range	Build Date Range
2016-2018 Mazda3 (built at MMVO)	3MZBM**** GM 240383 - 330080	From July 20, 2015 through September 2, 2016
	3MZBN**** HM 100013 - 158289	From September 1, 2016 through July 18, 2017
	3MZBN**** JM 158290 - 165991	
2016-2018 Mazda3 (built at MC)	JM1BM**** G1 280120 - 355940	From July 20, 2015 through June 23, 2016
	JM1BN**** H1 100017 - 153077	From June 28, 2016 through July 7, 2017
	JM1BN**** J1 154749 - 161518	

The asterisk symbol "\*" can be any letter or number.

**OWNER NOTIFICATION**

Mazda will notify U.S. owners by first class mail beginning from May 7, 2019.

**PARTS INFORMATION**

Description	Part Number	Quantity	Applicable Model	Remarks
Front Body Control Module (F-BCM)	KDY5-67-5XX	1	BM	Old part may be scrapped immediately after claim acceptance
	TKY2-67-5XX	1	BN	Old part may be scrapped immediately after claim acceptance
Campaign Label	9999-95-065A-06	1=50 labels	-	Obtain in Mazda e-Store (no charge)

**WARRANTY CLAIM PROCESSING INFORMATION**

	F-BCM Replacement	
	Mazda3 (BM)	Mazda3 (BN)
Process Number	AK019A	AK019A
Symptom Code	99	99
Damage Code	99	99
Causal Part No. & Quantity & Quantity	KDY5-67-5XX & 1	TKY2-67-5XX & 1
Labor Operation	XXR46ARX	XXR46ARX
Labor Hours	0.2 hrs.	0.2 hrs.

Note: If the main fuse block cover (\*\*\*\*-66-761) is damaged during repair, submit it as related part.

**RENTAL CAR INFORMATION**

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less in order to allow the next customer the same experience.

**Rental Car Warranty Claim Information**

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code	N/A  MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-32-19DR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet - Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer

Rental expenses exceeding the two-day limit will require prior Warranty Department Authorization, as outlined in the Mazda Rental Car Reimbursement Program policy.