



Your Stock Units With Open Recall 19-349

You are receiving this email as your dealership has stock units with this recall still open. If the unit has been sold and you are unable to register it due to the open recall, please email a bill of sale copy to dealerservice@keystonerv.com so that we can contact the owner.

SAFETY ADVISORY 19-349
Safety Recall: US: 19V-231
CAN: 2019-157

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Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018-2019 Dutchmen Kodiak Travel Trailers. As a result, Keystone RV is conducting a safety recall.

It has been decided that the vehicles in the recall population may not have sufficient tire clearance to the floor. Under certain loading and road conditions during travel, the tire may come in contact with the underside of the floor causing damage to the floor covering. Over time this condition can lead to a tire failure resulting in an increased risk of property damage and poor vehicle handling. The vehicles included in the recall are:

2018-2019 Kodiak, Models: 255BHSL, 283BHSL

Serial Number Ranges:
2018 JJ971503 - JJ973935
2019 KJ970266 - KJ971851

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 19-349

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 19-349](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

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