



Sales Bulletin

To: Dealer Principals
General Managers
Sales Managers and Sales Professionals
Rental and Leasing Professionals

Region: U.S.
 CAN

Bulletin: SBN19-072
Date: July 17, 2019
Valid to: December 31, 2019
Action Required? Yes No

From: Magnus Koeck – Vice President, Marketing and Brand Management
Subject: Update: Volvo Trucks Sleeper Bunk Window Safety Defect

As announced in [SBN19-030](#) and [SRA-V19-02](#), a safety defect has been identified on certain 2018-2020 Volvo VNL 740, VNL 760 and VNX 740 models built between January 31, 2017 through January 11, 2019 due to the potential for the sleeper bunk windows to detach and fall from the vehicle.

Volvo Trucks North America is working to have repair instructions and parts kits available for the window repair. A special tool is required to complete the repair, and is currently being manufactured. Work is being done with the supplier to expedite this tool. Another update will be provided in the beginning of August.

Volvo Trucks North America has received no reports of personal injury as a result of this defect. Therefore, Volvo Trucks considers this a proactive measure to protect the public and our customers from any potential risks associated with this defect.

Contact information

For questions regarding this bulletin, please contact the Regulatory Affairs Department at:
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