Aspen Trail, Coleman Recall



# Click Here for REVISED Safety Advisory

SAFETY ADVISORY 19-348 Safety Recall:

Tabatha, Title US: 19V-206

Dealer, Dealer Number CAN: 2019-154

Advisory operation code.

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Dutchmen Aspen Trail, 2019 Coleman Travel Trailers. As a result, Keystone RV is conducting a safety recall.

## Reason for This Recall

It has been decided that the vehicles in the recall population have a Capital two-burner cooktop that the burner flame may by be affected during furnace operation. Under certain conditions during furnace operation, the burner flame can invert leading to an increased risk of personal injury, and/or fire. The vehicles included in the recall are:

2019 Aspen Trail, Models: 1700BH, 1750RD, 1760BH, 1800RB, 1850RB

Serial Number Range: K8922634 - K8923688

2019 Coleman, Models: 17FQ, 17RD, 18FQ

Serial Number Range: KH938316 - KH938452

### VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 19-348.

### Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please <u>click here for a copy of the REVISED Safety Advisory 19-348</u> which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

#### KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

PO Box 2000 - Goshen, IN 46527-2000 Phone: (574) 535-2100 - Fax: (574) 535-2199 <u>www.keystonerv.com</u>

Keystone RV, 2425 Davis Drive, Goshen, IN 46526

SafeUnsubscribe™ {recipient's email}

Forward this email | Update Profile | About our service provider

Sent by thoms@keystonerv.com in collaboration with

