



7 Lake Station Road, Warwick, New York 10990

April 24th, 2019

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 19V-198

Attention TransTech Bus Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, “*Notification to dealers and distributors*”.

TransTech has determined that the S Series and K Series Titanium Wheel Chair Lifts, specifically K200, K201, K550, K551, S200, S21, S550, and S551 models, have a safety defect which exists. The population of affected units includes all manufacturing during January 1st, 2012 until May 8th, 2018. The safety defect determined by Ricon Corporation states if a "position input cam" fails, that the lift can continue move upwards past the vehicle floor height if the operator continues to hold the "up" button; the cutoff switch is disabled in this scenario. If the lift is occupied during this failure, the wheelchair occupant can tip inwards towards the vehicle, increasing their risk of injury. Ricon Corporation has only identified the above models and manufacture date range as affected by this failure. All other product/model lifts manufactured by Ricon are not implicated in this recall.

There is no audible or visual warning, which would precede an event. All lift models indicated in this notice are presumed to contain the defect and must be repaired.

Upon receipt of this Recall Notice, TransTech Bus on behalf of Ricon Corporation is requesting that you provide notification of this Safety Recall and Recall Parts Request Form (*if applicable*) to your customer/owner of the subjected lifts.

To correct this condition, Ricon Corporation has provided TransTech Bus with the necessary repair kits. TransTech Bus will help identify the nearest Authorized Ricon Dealer (*if you are not one*) and schedule to have the repairs performed on affected vehicles, or perform the repairs as an Authorized Ricon Dealer on the affected vehicles.

TransTech Bus will affect repairs relating to this recall, at no cost to you the vehicle owner, upon receipt of the response card. An Authorized Ricon Dealer will perform this repair for you, at no cost. The time required to replace the affected parts is 0.75HR, up to 2.00HR depending on accessibility to affected area (*dependent on revision of model*).



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Upon completion of the requisite service work, TransTech Bus will ask that the Dealer/ Service Agent or Customer file a claim with TransTech Bus (*if applicable*) customer service for warranty reimbursement, referencing Recall # 19V-198 the claim.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement.

Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected. As per Federal Motor Vehicle Safety Standard No. 577.13 which states that it is a, “*violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied*”.

If you have any questions about this recall, please call TransTech Bus. Customer Service at 1-845-988-0440.

Sincerely,

Customer Support
Trans Tech Bus; a TCI Company