

**URGENT
IMPORTANT SAFETY RECALL**

Please contact your authorized Subaru retailer
now to schedule this **FREE** repair!

This notice applies to the VIN below



Subaru of America, Inc.
P.O. Box 9103
Camden, NJ 08101-9877
844-373-6614
www.subaru.com

**Subaru Safety Recall WUE-90
NHTSA Recall ID 19V-149
June 2020**

Dear Subaru Owner:

In April of 2019, SUBARU OF AMERICA, INC. notified owners that a defect, which relates to motor vehicle safety, exists in certain 2013-2017 model year Crosstrek vehicles, 2014-2016 model year Forester vehicles, 2008-2016 model year Impreza (4-door) vehicles, 2012-2016 model year Impreza (5-door) vehicles, and 2008-2014 model year WRX (4-door) vehicles.

You received this notice because our records indicate that you currently own one of these vehicles and that the required repairs for this important safety recall have not been completed.

DESCRIPTION OF THE SAFETY DEFECT AND SAFETY HAZARD

Due to a potential defect in the brake lamp switch in your vehicle, the rear brake lamps may not illuminate as intended while braking. Brake lights that do not illuminate properly will not alert other drivers that the vehicle is slowing or stopping, increasing the risk of a crash.

In the event of a brake lamp switch failure, the brakes on your vehicle would not be affected.

Secondary braking functions, however, such as ABS, VDC, and EyeSight® (if equipped), could be affected. In the event of a failure, the warning light(s) associated with these secondary braking functions will illuminate.

Depending on the vehicle model, the brake lamp switch functions affected by this condition may include the following:

- Rear brake lamp illumination
- Shifting a vehicle equipped with an automatic transmission out of 'Park'
- Starting a vehicle equipped with push-button ignition
- Anti-lock Brake System (ABS) functionality
- Vehicle Dynamics Control (VDC) functionality
- EyeSight® Driver Assist operation

WHAT YOU SHOULD DO

You should immediately contact any authorized Subaru retailer (dealer) for an appointment to have the brake lamp switch replaced in your vehicle for free.

If your vehicle exhibits a problem related to any of the brake lamp switch functions listed above, please contact your Subaru retailer immediately for assistance.

To minimize your inconvenience while the repair is being performed, please ask your retailer for alternative transportation options.

WHAT SUBARU WILL DO

Subaru will replace the brake lamp switch in your vehicle with a remedied one, at no cost to you.

HOW LONG WILL THE REPAIR TAKE?

The time to replace the brake lamp switch is approximately 30 minutes. However, your retailer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time.

IS IT SAFE TO HAVE THIS SERVICE COMPLETED DURING THIS TIME?

Subaru retailers are undertaking enhanced measures to help ensure the health and well-being of customers and employees.

- Retailer facilities are routinely and thoroughly sanitized.
- Many stores are providing contact-free service and alternative transportation options, including vehicle pick-up and drop-off options, additional vehicle loaners and mobile repair. Please ask your retailer for options.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru retailer, you can access our website at www.subaru.com and select 'Find a Retailer.'

For additional information, please go to: <http://www.wue90.service-campaign.com>.

If you need additional assistance, please contact us directly:

- By e-mail: Go to www.subaru.com and select "Customer Support"
- By telephone: 1-844-373-6614
Monday through Friday between 8:00 a.m. and 7:00 p.m. ET
- By U.S. Postal mail: Write us at Subaru of America, Inc.
Attn: Customer Advocacy Department
P.O. Box 9103, Camden, NJ 08101-9877

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible.

Sincerely,
Subaru of America, Inc.

Notice to Lessors

The lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)