

Alpine, Avalanche, High Country Montana, Montana Recall



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**SAFETY ADVISORY 19-347****Safety Recall:**

Tabatha , Title

**US: 19V-129**

Dealer , Dealer Number

**CAN: 2019-108**

ballt@keystonerv.com

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Alpine, 2018-2019 Avalanche, 2019 High Country Montana, and 2018-2019 Montana Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for This Recall***

It has been decided that the vehicles in the recall population have a MORryde cargo tray that may have insufficient fasteners used on the stop bracket. Under certain conditions when enough force is applied while opening the MORryde cargo tray, the fasteners may fail and the tray will not stop, allowing it to come all the way out of the compartment it is mounted in. This situation may lead to an increased risk of personal injury. The vehicles included in the recall are:

Model Year	Model	Serial Number Range
2019	Alpine, Model: 3850RD	KE780409 - KE780607
2018-2019	Avalanche, Models: 375RD, 376RD	JE760315 - JE761076 KE760015 - KE760515
2019	High Country Montana, Models: 372RD, 373RD	KA740840 - KA741609
2018-2019	Montana, Models: 3790RD, 3791RD	J4700384 - J4704210 K4700023 - K4701907

***VINs in Your Inventory***

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 19-347.

***Advisory Instructions***

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 19-347](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada

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