Toyota Motor North America, Inc.

Vehicle Safety & Compliance Liaison Office Mail Stop: W4-2D 6565 Headquarters Drive Plano, TX 75024

February 14, 2019

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Kentucky, Inc. ["TMMK"] 1001 Cherry Blossom Way, Georgetown, KY, 40324

Affiliated U.S. Sales Company

Toyota Motor North America, Inc. ["TMNA"] 6565 Headquarters Drive, Plano, TX 75024

2. <u>Identification of Involved Vehicles</u>:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Camry HV	2019	ТММК	October 1, 2018 through November 8, 2018
Toyota / Avalon HV	2019	ТММК	October 19, 2018 through November 8, 2018

Applicability	Part Number	Part Name	Component Description		
Not applicable					

- Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.
 - (2) Only vehicles in the above production range which had a fuel filler pipe replaced as part of a specific quality confirmation activity could be affected.

3. <u>Total Number of Vehicles Involved:</u>

Total : 205

4. <u>Percentage of Vehicles Estimated to Actually Contain the Noncompliance:</u>

Based on the results of a vehicle survey, Toyota estimates approximately 3% of the vehicle population may contain the noncompliance. However, whether the condition is present will differ for each potentially affected vehicle depending on whether the fuel filler pipe was correctly installed during the specific quality confirmation activity discussed below.

5. <u>Description of Noncompliance</u>:

During a quality confirmation activity, which involved the inspection and potential replacement of the fuel filler pipe sub-assembly in certain vehicles after assembly and prior to dealer delivery, there is a possibility that the fuel filler pipe may not have been properly reconnected to the fuel tank. In this condition, the vehicle could leak fuel and may not meet the requirements of FMVSS No. 301, paragraphs S5.5 and S5.6. In the presence of an ignition source, a fuel leak could increase the risk of a fire.

6. <u>Test Results and Other Information</u>:

After receiving two reports in January 2019 from dealers describing fuel leaking from under the vehicle during refueling, Toyota began an investigation into this issue. Toyota discovered that the vehicles in these two reports had been included in a population of vehicles that were part of a quality confirmation activity involving the inspection and potential replacement of the fuel filler pipe prior to delivery of the vehicle to the dealer. Subsequently, Toyota conducted a field survey to inspect additional vehicles involved in this quality confirmation activity. The survey results identified two additional vehicles that also had the fuel filler pipe disconnected from the fuel tank.

Based on the investigation, interviews with the quality confirmation activity teams, and analysis of the vehicle design drawings, on February 8, 2019, Toyota decided that the subject vehicles may not meet the requirements of FMVSS No. 301, paragraphs S5.5 and S5.6.

7. <u>Description of Corrective Repair Action:</u>

All known owners of the involved vehicles will be notified to return their vehicles to a Toyota dealer to have the fuel filler pipe inspected. If a fuel filler pipe is found to be improperly connected or unsecured, the dealer will replace the fuel filler pipe with a new one.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty, all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

8. <u>Recall Schedule</u>:

Notifications to owners of the affected vehicles will occur by April 15, 2019. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. <u>Distributor/Dealer Notification Schedule:</u>

Notifications to distributors/dealers will be sent on February 14, 2019. Copies of dealer communications will be submitted as they are issued.

10. <u>Manufacturer's Campaign Number:</u>

KOI