



## Your Stock Units With Open Recall 19-341

You are receiving this email as your dealership has stock units with this recall still open. If the unit has been sold and you are unable to register it due to the open recall, please email a bill of sale copy to [dealerservice@keystonerv.com](mailto:dealerservice@keystonerv.com) so that we can contact the owner.

SAFETY ADVISORY 19-341  
Safety Recall: US: 19V-058  
CAN: 2019-135

Tabatha, , [ballt@keystonerv.com](mailto:ballt@keystonerv.com)

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Keystone Montana Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

It has been decided that the vehicles in this recall population may have an adjustment bolt for the kitchen slide room and adjustment head mechanism on the dinette slide room that can come into contact with the tire. If the slide mechanism comes into contact with the tire during travel, there is an increased risk of a tire blow out leading to the possibility of poor vehicle handling and/ or vehicle crash. The vehicles included in the recall are:

**2019 Montana Fifth Wheel, Models 3854BR, 3855BR**  
Serial Number Range: K4700837 - K4702164

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 19-341.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 19-341](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

**PO Box 2000 - Goshen, IN 46527-2000**  
**Phone: (574) 535-2100 - Fax: (574) 535-2199**  
[www.keystonerv.com](http://www.keystonerv.com)

Keystone RV | 2425 Davis Drive, Goshen, IN 46526

[Unsubscribe {recipient's email}](#).

[Update Profile](#) | [About Constant Contact](#)

Sent by thoms@keystonerv.com in collaboration with



Try email marketing for free today!