



## Your Stock Units With Open Recall 19-338

**You are receiving this email as your dealership has stock units with this recall still open. If the unit has been sold and you are unable to register it due to the open recall, please email a bill of sale copy to [dealerservice@keystonerv.com](mailto:dealerservice@keystonerv.com) so that we can contact the owner.**

SAFETY ADVISORY 19-338  
Safety Recall: US: 19V-026  
CAN: 2019-014

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Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017-2019 Dutchmen Voltage and 2019 Endurance Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

It has been decided that the vehicles in this recall population have been manufactured with tires that may come into contact with the rear floor support. The tires and floor support touching during travel may lead to an increased risk of property damage and poor vehicle handling. The vehicles included in the recall are:

Models Included:  
2017-2019 Voltage 3561, 3655  
2019 Endurance 3506

Serial Number Ranges:  
2017 Voltage HZ990884 - HZ991255  
2018 Voltage JZ990000 - JZ991051  
2019 Voltage KZ990047 - KZ990440  
2019 Endurance KZ996051 - KZ996131

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 19-338.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 19-338](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

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