



Vehicle Alignment Clarification

This notice applies to your vehicle (VIN: [XXXXXXXXXXXXXXXXXXXX](#)).

Dear: [\(Name\)](#)

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [\[2014-2018 \(DJ\) RAM 2500 Pickup, 2013-2018 \(D2\) RAM 3500 Pickup, 2014-2018 \(DD\) RAM 3500 Cab Chassis and 2016-2018 \(DF\) RAM 3500 10K LB. Cab Chassis\]](#) trucks.

The drag link on your truck may have been built with an outboard steering linkage jam nut that could loosen allowing one end of the drag link to separate from the adjuster sleeve. **A drag link separation can result in a loss of directional steering control, which can cause a vehicle crash without prior warning.**

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers. Please contact your authorized Chrysler/Dodge/Jeep/RAM dealership or call the FCA US Recall Information Center at 1-800-853-1403 for help with scheduling an appointment.

Since the launch of the recall there have been some questions around vehicle alignment after welding the nuts to the adjuster sleeve on the drag link assembly.

After the recall is performed, owners are still able to have an alignment completed by their local dealership or Independent Repair Facility (IRF) following an approved alignment procedure.

An FCA Service bulletin has been released and can be used as a reference when discussing alignment with your dealership or IRF. FCA is providing you two QR code labels that link to the service procedure. One label should be applied to the drag link adjuster sleeve and the second can be saved, used as a replacement, applied to your owner's manual, door opening, or other location at your discretion. Further detail on label placement and alignment procedure can be referenced on the next page.

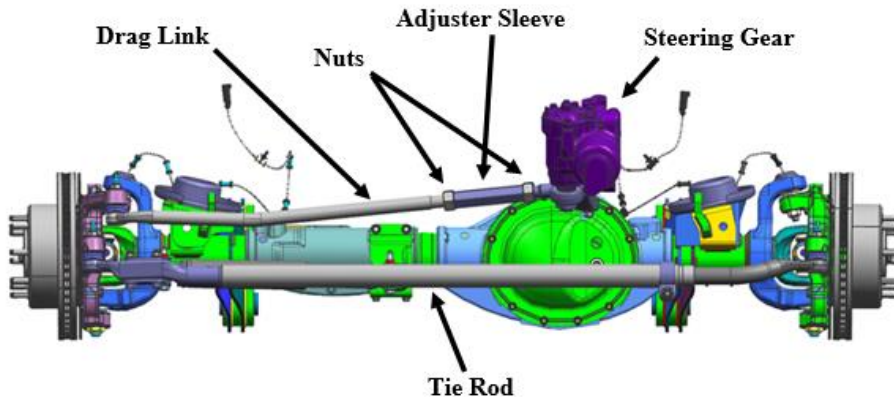
If you have additional questions or concerns about this issue, please contact the FCA US Recall Information Center at 1-800-853-1403. An FCA representative will be glad to answer any further questions you may have regarding this issue.

Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

Description of how an alignment is performed after the drag link is welded:



Scan QR Code for detailed service procedure:



Drag Link: The nuts on the drag link are welded to the adjuster sleeve during the recall procedure.

Steering Wheel/Steering Gear: When starting the alignment process, the dealer will center the steering wheel and then lock it to hold the steering wheel on center.

Tie Rod: With the drag link nuts welded and the steering wheel/steering gear locked on center, the dealer will adjust the tie rod to align the wheels to the steering wheel.

Apply provided label to drag link adjuster sleeve for reference during vehicle alignment. *(Prior to applying label, ensure surface has been cleaned and is fully dry.)*





FIAT CHRYSLER AUTOMOBILES

Safety Recall V06 / NHTSA 19V-021

Drag Link

Label 1: Remove label from backing and apply to drag link adjuster sleeve for reference during vehicle alignment.



Scan QR Code for
Alignment/Toe Adjustment
Service Instructions

V06

FCA US LLC

Prior to applying label, ensure surface has been cleaned and is fully dry.

Label 2: This is an extra label. It can be saved, used as a replacement for Label 1, or applied to owner's manual, door opening, or other location at your discretion.



Scan QR Code for
Alignment/Toe Adjustment
Service Instructions

V06

FCA US LLC