TOPIC	QUESTION	ANSWER
Takata	What vehicles are included in these recalls?	Safety Recall 69R6 - Takata Driver Frontal Airbags:
		Certain MY 2006-2013 A3 Certain MY 2009-2012 Q5 Certain MY 2007-2009 A4 Cabriolet Certain MY 2007-2009 S4 Cabriolet Certain MY 2010-2012 A5 Cabriolet
		Certain MY 2010-2012 S5 Cabriolet
		Safety Recall 69R7 - Takata Passenger Frontal Airbags (PSPI-5 Inflators):
		• Certain MY 2007-2008 RS4 • Certain MY 2005-2008 A4 Avant • Certain MY 2005-2008 S4 Avant • Certain MY 2005-2008 S4 • Certain MY 2008-2008 RS4 Cabriolet • Certain MY 2007-2009 A4 Cabriolet • Certain MY 2007-2009 S4 Cabriolet • Certain MY 2007-2009 S4 Cabriolet • Certain MY 2005-2011 A6 • Certain MY 2005-2011 A6 Avant • Certain MY 2005-2011 A6 • Certain MY 2005-2011 S6
		Safety Recall 69S8 - Takata Front Passenger Airbag Inflators:
		Certain MY 2016-2017 TT Coupe Certain MY 2016-2017 TT Roadster Certain MY 2017 R8 Coupe Certain MY 2017 R8 Spyder
		To verify whether a vehicle is impacted by these recalls, enter the 17-character VIN (Vehicle Identification Number) using the VIN search tool available on http://web.audiusa.com/recall/ or http://web.audiusa.com/recall/ or http://www.nhtsa.gov .
Takata	Where can I get more information about the Takata airbag inflator recalls?	You can visit the NHTSA Takata Recall website at http://www.nhtsa.gov for comprehensive information about this recall. Feel free to also reach out to us by visiting https://www.nhtsa.gov for comprehensive information about this recall. Feel free to also reach out to us by visiting https://www.nhtsa.gov for comprehensive information about this recall. Feel free to also reach out to us by visiting https://www.audiusa.com/help/contact-us .
Takata	Is my vehicle included in this recall?	To verify whether your vehicle is impacted by this recall, enter your 17-character VIN (Vehicle Identification Number) using the VIN search tool available on <u>http://web.audiusa.com/recall/</u> or <u>http://www.nhtsa.gov</u> .
		Your VIN is a 17 character (digits and capital letters) identification number that is located on the lower left corner of your vehicle's windshield, on your vehicle's registration card, or it may also be shown on your insurance card.
Takata	Can you tell me which airbags in my vehicle are Takata airbags?	Audi is only able to confirm / identify airbags in affected vehicles that are specified for replacement under the Takata Safety Recall.
Takata	Are both of the driver and passenger frontal airbags in my vehicle included?	In some vehicles both the driver and passenger frontal airbags are included in a recall. To identify which recalls are applicable for a specific VIN, please enter the VIN into the VIN search tool available on http://web.audiusa.com/recall/ or http://web.audiusa.com/recall/ or http://www.nhtsa.gov to confirm.
Takata	Why are certain Takata airbag inflators being recalled?	A recalled Takata airbag may explode in a crash with airbag deployment. Sharp metal fragments can hit people and cause serious injury or death. For additional information please go to: <u>http://www.nhtsa.gov</u> , or reach out to us by visiting <u>https://www.audiusa.com/help/contact-us</u> .
Takata	Are there any warnings that this condition exists?	There is no way to detect if your car might have an airbag inflator potentially at risk of rupturing upon deployment in a crash. If the airbag light is on in your vehicle, it not related to this recall issue. We recommend that you contact your authorized dealer, without delay, to make arrangements to have the problem diagnosed and repaired. See your owner's manual for additional information about
Takata	Are affected vehicles safe to drive?	vehicle warning lights. All affected vehicles pose a potentially serious safety risk. Please contact your local Audi
		dealership to have an appointment scheduled as soon as possible. Parts are available now.
	When will Audi start to repair the recalled vehicles?	Parts are available now and repairs have begun. Please contact your local Audi dealership to have an appointment scheduled as soon as possible.
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Takata	Can I have the affected Takata airbag disconnected?	Parts are available now and repairs have begun. Please contact your local Audi dealership to have an appointment scheduled as soon as possible.
Takata	I had a repair performed on my air bag and I am still receiving recall notifications. What should I do?	Please contact your local Audi dealership to determine which repair is required for your vehicle. You may locate one by clicking here: <u>https://www.audiusa.com/dealers-webapp/map</u> .
Takata	I am still receiving notifications for a vehicle I no longer own. What should I do?	If you're aware of the subsequent owner of the vehicle, please notify them of the Safety Recall. If you are no longer the owner of the vehicle, please disregard the notification.
Takata	Will this recall affect my ability to import/export my vehicle?	Yes, it will. For Canadian vehicles, you may be able to import/export the vehicle before all recall repairs are complete, it's best to contact your vehicle import service for additional details and restrictions before you decide to export/import your vehicle. With regard to other countries, please contact your vehicle import service for additional details and restrictions before you decide to import/export your vehicle.
Takata	I'm in the military overseas with my vehicle, how can this Takata Recall be addressed?	Please contact the Audi Dealership in your current country of assignment to verify repair availability.
Takata	My preferred dealer is telling me I'm unable to schedule a repair appointment because parts are not available. What should I do?	Parts are available now and repairs have begun. Please contact us at <u>https://www.audiusa.com/help/contact-us</u> for assistance with scheduling an appointment.