

## IMPORTANT SAFETY RECALL

<MONTH YEAR>

This notice applies to your vehicle: <VIN>

<CUSTOMER NAME>

<MODEL YEAR> <BRAND> <MODEL>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIP CODE>

NHTSA: 19V866

Volkswagen Recall: 34J6 – Mechatronic Accumulator Housing

### INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE

#### A recall repair is not yet available

*This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in certain Volkswagen vehicles. Our records show that you are the owner of a vehicle affected by this action.*

- **Recall Description:** Hairline cracks may develop in the accumulator housing of the transmission (mechatronic unit), leaking and leading to insufficient transmission oil pressure. If this happens, the transmission warning light will illuminate in the instrument panel. If the warning light is ignored and the vehicle is driven, the clutch may not engage. There could be a sudden loss of power to the wheels, potentially leading to a vehicle crash.
- **A recall repair is not yet available.** We will send another letter as soon as the recall work can be completed on your vehicle.
- **Please note!** Do not ignore the transmission warning light if it comes on. If the light comes on, owners are advised to contact an authorized Volkswagen dealer without delay to have the vehicle inspected. Please refer to the vehicle owner's manual for more information on warning lights.

We apologize for any inconvenience you may experience due to this issue, however your safety and that of your passengers is our top priority.

Sincerely,

Volkswagen Customer Protection



Volkswagen of America, Inc., 3800 Hamlin Road, Auburn Hills, MI 48326

*If you should have any questions about this communication, please reach out to us using your preferred method of communication at [www.vw.com/contact](http://www.vw.com/contact) or by calling us at 800-893-5298. If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.*

*To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit [www.vw.com/owners/recalls](http://www.vw.com/owners/recalls) and enter your Vehicle Identification Number (VIN) into the Recall/Service Campaign Lookup tool.*

*If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.*