IMPORTANT SAFETY RECALL
This INTERIM notice applies to your vehicle, VIN: ▮▮▮▮▮▮▮▮
Carbon-Fiber Driveshaft Bonding
NHTSA Recall #19V457

July, 2019

19V457

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2016-2017 AMG GT vehicles (C190 platform), the bonding between the carbon-fiber driveshaft and the engine/transmission flange might not meet current production specification.

What is the Concern?

DAG has determined that on certain MY 2016-2017 AMG GT-Class vehicles, the bonding between the carbon-fiber driveshaft and the engine-/transmission flange might not meet current production specification. If the bonding between the carbon-fiber driveshaft and the flange does not meet specification and is insufficient, the driveshaft might detach during vehicle operation. This could affect the performance of the transmission and in some cases, lead to a loss of traction between engine and transmission. If this were to occur, there could be a loss of the vehicle's drive power, increasing the risk of a crash.

To remedy this recall issue, an authorized Mercedes-Benz dealer will replace the carbon-fiber driveshaft, including the flange, on the affected vehicles. Unfortunately, the parts to remedy this are not yet available.

We are working to obtain the necessary parts to correct this condition as quickly as possible. As parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation once parts are available, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit www.MBUSA.com/recall.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If a Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to http://www.safercar.gov.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC

IMPORTANT

VIN: ██████████████

If for any reason **YOU NO LONGER OWN THIS VEHICLE OR** have a **CHANGE OF ADDRESS**, please **COMPLETE THE SECTION BELOW**, place in the **ENCLOSED ENVELOPE**, and **DROP IN ANY MAIL BOX**. If possible, provide the name and address of the present owner so that we may contact them.

❑ **EXPORTED**
❑ **LEASE, VEHICLE RETURNED**
❑ **SCRAPPED**

❑ **SOLD**
❑ **STOLEN**
❑ **OTHER** _____

❑ **NEW OWNER INFORMATION**

❑ **MY NEW NAME OR ADDRESS IS:**

Last Name, First Name

Street   Apt

City   State   ZIP

Email Address

Phone (numbers only)

Mobile (numbers only)

_____   _____
Date   **Signature**