



Indian Motorcycle Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL
This notice applies to your vehicle
Recall Campaign: 19V339
Subject: 2014 Indian Motorcycle (111 c.i.)
Forward Lighting
PLEASE READ IMMEDIATELY

VIN I-19-02

FIRST NAME LAST NAME
ADDRESS
CITY, ST ZIP

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in some 2014 Indian Motorcycles (111 c.i.). Our records indicate you have purchased a potentially affected vehicle.

The reason for this recall:

Indian Motorcycle has identified a potential concern with the forward lighting circuit on 2014 Indian Motorcycles (111 c.i.). In some cases, riders have experienced an unexpected loss of forward lighting while riding (headlight / fog lights). Loss of forward lighting can reduce visibility, which may increase the risk of a crash.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle is currently evaluating a remedy to this concern which is targeted to be available in the Fall of 2019. Once the final repair plan is available at dealers, Indian Motorcycle will send another letter with additional instructions. Once available, the remedy will be performed free of charge.

If you have any concerns with the forward lighting on your vehicle prior to the solution becoming available, please contact your authorized dealer for additional information.

What you should do:

Power up the motorcycle and confirm that the forward lighting is functioning properly. If the forward lighting fails to perform as intended or if you have any concerns with the forward lighting, contact your authorized Indian Motorcycle dealer and schedule an appointment to have your motorcycle inspected. If the forward lighting fails to perform as intended, or you do not feel safe riding your motorcycle, work with your Indian Motorcycle dealer to arrange transportation. Do not attempt any repairs yourself. Repairs must be done by an authorized Indian Motorcycle dealer.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, or if you need assistance finding an Indian Motorcycle dealer, please visit our website at <http://www.indianmotorcycle.com> or contact our Indian Motorcycle Customer Connections Department by calling 1-877-204-3697.

If you believe that the dealer or Indian Motorcycle has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian Motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian Motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,
Indian Motorcycle Company