

Mr. S [REDACTED]
[REDACTED]
[REDACTED]

June 14, 2019

This notice applies to your vehicle:
WPC [REDACTED]

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.

IMPORTANT SAFETY RECALL (Interim Remedy Notice)

**Certain 2010 - 2016 Model Year Porsche Panamera Vehicles
Checking control unit for air-conditioning blower and replacing if necessary**

Dear Mr.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect that relates to motor vehicle safety exists in certain 2010-2016 Porsche Panamera vehicles. Our records show that you are the owner of a vehicle affected by this action.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the issue?

There is a possibility of water intrusion into the air-conditioning unit in your vehicle which could potentially cause a short circuit. If this occurs, it could result in a fire, even after the vehicle is parked and shut off.

What will Porsche do?

Porsche is conducting a safety recall to inspect and replace the blower control unit, if necessary, free of charge. At this time, as an interim measure until necessary recall parts are available, affected control units will be resealed and an additional relay will be installed to eliminate the risk of fire. At a future date, once replacement blower control unit parts become available, Porsche will send an additional letter asking that you return to your authorized Porsche dealer for installation of the replacement control unit.

What should you do?

Please contact any authorized Porsche dealer to schedule an appointment to have the remedy performed as soon as possible and to arrange for Porsche-provided alternate transportation. Your Porsche dealer will gladly answer any question you may have.

To find your nearest authorized Porsche dealer, visit:
www.porsche.com/usa

If you require further assistance, you may contact us at 1-800-PORSCHE or email customer.commitment@porsche.us

This is an important Safety Recall.

The remedy will take approximately 30 minutes for inspection. If a repair is required, the repair will take an additional 60 minutes, however depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

NOTE: Until you have the remedy performed, as a precaution, we ask that you please **park your Panamera only outdoors (not in the garage), and away from other vehicles and structures, especially overnight.**

For your convenience, we offer complimentary pick-up and delivery to your dealership via Porsche Roadside Assistance. While scheduling your appointment, please ask your dealer to schedule this pick-up service accordingly or have it arranged through 1-800-PORSCHE.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt.

If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

If you believe that the dealer or Porsche has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to: <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

PORSCHE CARS NORTH AMERICA, INC.