



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083 1000
(425) 828 5000



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June 6, 2019

IMPORTANT SAFETY RECALL

Interim Notification

Subject: Safety Recall 19KWB: Automated Manual Transmissions with Urge-to-Move and Single Park Brake on Tandem Axles
NHTSA Recall number 19V275
EXPIRATION DATE: NONE
This notice applies to your vehicle; VIN: [REDACTED]



Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2018-2020 T680 and T880 vehicles manufactured from 05/03/2017 through 02/27/2019, equipped with a single park brake on tandem axles and certain models of automated manual transmissions. In cold weather conditions the park brake signal to the transmission controller may be delayed. It is possible for the signal delay to result in vehicle movement without warning when the park brake is set, the service brakes are released, and the **transmission is left in gear**.

The problem is...

The park brake pressure switch may send a delayed signal to the transmission controller in cold weather conditions.

What you must do ...

After you receive a letter informing you that parts are available, contact your Kenworth Dealer to schedule an appointment for repair.

Kenworth has initiated a recall to remedy the defect. **Replacement parts are not yet available from the component supplier.** However, Kenworth is required to notify customers of the existence of the identified defect. Another letter will be mailed when the repair parts become available.

If you have questions about this recall, please contact your Kenworth dealer. To find your Kenworth dealer, please visit Dealer Locator at www.Kenworth.com.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service. Provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the recall number, and your question, using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line

or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800 424 9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company

Scan this QR code to open
the Kenworth Dealer Locator.

