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WARRANTY DEPT.
FERRARI NORTH AMERICA INC.
250 SYLVAN AVE.
ENGLEWOOD CLIFFS NJ 07632-9988

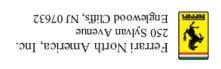
POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1394 ENGLEWOOD CLIFFS, NJ



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

FIRST CLASS U.S. POSTAGE PERMIT NO. 348 ROYAL OAK, MI



IMPORTANT! SAFETY RECALL NOTICE



IMPORTANT SAFETY RECALL

This notice applies to your vehicle (VIN:

RC 69 / NHTSA 19V-090

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ferrari has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017-2019 488 GTB, 488 Pista, 488 Pista Spider, GTC4Lusso, GTC4Lusso T, 812 Superfast, and LaFerrari Aperta vehicles. The vehicles involved are equipped with a Fuel Vapor Separator, which, due to a manufacturing defect, may allow a small fuel leak, potentially causing smoke and/or fire. We want to assure you that your safety is our priority, and we are committed to correcting this condition in your vehicle.

Our records show that you are the owner of a vehicle affected by this recall.

IMPORTANT – CONTACT YOUR DEALER TODAY

Ferrari will repair your vehicle for free. The repair involves replacing the Fuel Vapor Separator. The replacement part is not yet available, but is expected to become available within 45 days. Please contact your Ferrari dealer at that time and make an appointment to have this repair performed. The time needed for this repair is estimated between 1 and 16 hours, depending on the model.

If you have any questions or concerns that your dealer is unable to resolve, please contact Ferrari North America, Inc. at +1(201) 816-2668. If your Dealer or Ferrari is unable to remedy the defect without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Ferrari North America, Inc., 250 Sylvan Ave., Englewood Cliffs, NJ 07632 Attention: Warranty Department. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

<u>For vehicles registered in California</u>: The California Department of Motor Vehicles, in conjunction with California Air Resources Board, requires the completion of emission recall repairs prior to vehicle registration renewal, per the Registration Renewal/Recall Tie-in Program. Your authorized Ferrari dealer will provide you with a Proof of Correction Certificate after the recall repair has been performed.

Thank you for your attention to this important matter. Technical Department Ferrari North America, Inc.

PLEASE NOTE: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten business days.

Please complete this card legibly and return to Ferrari Nort America, Inc. to help keep your information current. Note: This is NOT for making an appointment.
Name:
Address:
City:
State: Zip:
Email:
Home Telephone:
Mobile Telephone:

RC#69 19V-90 - April 2019