



IMPORTANT SAFETY RECALL NOTICE

<Date>

<Name>
<Address>
<Address 2> (if applicable; if not, remove this line)
<City, State, ZIP>

<VIN>

NHTSA Recall Code: 19V-002

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. ("Tesla"), has decided that a defect relating to motor vehicle safety exists in certain Model Year ("MY") 2014 – 2016 Model S vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

Tesla has determined that a defect may exist in certain MY 2014 – 2016 Tesla Model S vehicles equipped with Takata non-desiccated ammonium nitrate inflators in front passenger air bag systems. The propellant in these inflators may degrade after prolonged exposure to high humidity and temperature. Degraded propellant can cause the inflator to explode during airbag deployment. If the inflator explodes, sharp metal fragments could strike vehicle occupants, resulting in serious injury or death.

WHAT TESLA WILL DO

Tesla will replace the air bag in your vehicle free of charge. Parts are not currently available; supply is expected to be available by Spring 2019.

WHAT YOU SHOULD DO

We will send you a second letter, to make an appointment to repair your vehicle when the new part becomes available. Once an appointment is made to repair your vehicle, please be advised that the complete replacement process may take approximately 1 hour. However, we may need to keep your vehicle for a slightly longer period of time.

We want to ensure that your vehicle provides the highest possible level of safety. For more information, FAQs, and other details related to this recall, please visit <https://www.tesla.com/support/model-s-safety-update>.

If you believe that Tesla has failed or is unable to remedy this defect without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

TESLA, INC.

TESLA

Tesla, Inc.
3500 Deer Creek Road, Palo Alto, CA 94304