



March 22, 2019

IMPORTANT SAFETY RECALL

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Customer Name
Customer Address

Dear Valued Customer:

Carrier Transicold has decided that a defect which relates to motor vehicle safety exists in “*ComfortPro*” standalone auxiliary power unit models 210STA and PC6112 manufactured between June 2012 and December 2018 in the following serial number ranges (together, the “affected APUs”).

Model	PC6112		210STA
Manufacturing Location	Kitchener, ON	Athens, GA	Athens, GA
Starting Serial Number	ETD22204662	SVV91533928	TVB91554548
Ending Serial Number	ETD22228719	TVA91551985	TVH91580276

Our records indicate that affected APUs are registered to your company under the serial number(s) listed in the attachment to this letter.

The affected APUs make use of a second power supply harness that is not protected by a ground fault circuit interrupter (“GFCI”) connector. Without the use of a GFCI connector, there is a potential for an electrical short to occur which could put an individual operator/technician at risk of electric shock. For this risk to be observed the affected APUs’ second power supply harness would need to be compromised or damaged during use and then the individual would need to touch or otherwise come into contact with the damaged harness.

Beginning in mid to late May 2019 your authorized Carrier Transicold dealer will contact you to arrange to have all affected APUs shown in the attachment to this letter or otherwise in your possession inspected. During that inspection the dealer will add a GFCI connector to your affected APUs’ second power supply harness. The inspection and addition of the GFCI connector are projected to take 0.5 hours and are provided at no charge to you.

Carrier Transicold dealers have also received notice that the defect is present and the GFCI connector should be added. If your Carrier Transicold dealer has already completed this inspection and addition of the GFCI connector in accordance with this notice, no further action is required. If you are unsure whether this occurred, please confirm with your dealer as soon as possible.

Should you need help in locating an authorized Carrier Transicold dealer in your area or have any questions, please call the Carrier Transicold Action Line at 800-448-1661.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you believe that Carrier Transicold has failed to remedy the defect without charge, or if you believe that Carrier Transicold has failed to remedy the defect (without charge) within sixty (60) days of your first attempt to obtain the repair, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Regards,

Carrier Transicold Service Engineering

APU Serial Number List