

Reminder – Immediate Action Required

McLaren P1™ Passenger Front Airbag Module Replacement – North America

Bulletin Type:	Safety Recall Campaign
Reference Number:	12 N 005
Recall Reference:	030
Attention:	All Retailer Staff
Affected Vehicles:	McLaren P1™
Situation:	Important reminder of existing Airbag recall
Procedure:	Please refer to the instructions outlined in this document to replace the passenger front airbag module and return the removed module to the supplier.
Date:	2 nd July 2020

Reminder of Safety Recall Campaign – McLaren P1™ Passenger Front Airbag:

- This is a reminder for the Urgent bulletin which was distributed on 30th May 2019
- McLaren Automotive would like to remind McLaren Authorised Retailers that this Safety Recall Campaign must be carried out at the earliest opportunity. All efforts should be made to contact owners of affected vehicles as soon as possible, to arrange workshop visit appointments for the required repair

For more details, please read the bulletin below.

This Safety Recall Campaign will cover:

1. Immediate Action Required
2. Parts Information
3. Warranty Information
4. Passenger Front Airbag Module Replacement Instructions
5. Documentation and Labelling Requirements
6. Packaging and Labelling Instructions
7. Shipping Instructions

On 9th December 2016, the National Highway Traffic Safety Administration (NHTSA) added McLaren Automotive Limited to the list of manufacturers affected by the Takata airbag recall. According to NHTSA's press release, "a combination of time, environmental moisture and fluctuating high temperatures contribute to the degradation of the ammonium nitrate propellant in the inflators. Such degradation can cause the propellant to burn too quickly, rupturing the inflator module and sending shrapnel through the airbag and into the vehicle occupants."

1. Immediate Action Required

McLaren Automotive would like to remind McLaren Authorised Retailers that this Safety Recall Campaign must be carried out at the earliest opportunity. All efforts should be made to contact owners of affected vehicles as soon as possible, to arrange workshop visit appointments for the required repair.

Repairs are to be performed by any McLaren Authorised Retailer regardless of where the vehicle was purchased. Retailers must not refuse to repair a vehicle due to the fact that it was not purchased from their location.

2. Parts Information

The parts below are required to action this repair, which can be ordered via Unipart.

Part Number	Part Description	Quantity Required
12NA008CP	AIRBAG-PASS	1
11N2398CP	NUT	4

3. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
Passenger Front Airbag Module Replacement	8.75 hours

4. Passenger Front Airbag Module Replacement Instructions

Care Point: Do not deploy the airbag once it is removed from the vehicle

Care Point: Keep the box of the new airbag module in its original shape as this will be used to package and return the old airbag module

Care Point: Before the new airbag module is installed to the vehicle, ensure that the serial and part numbers are recorded on the 'N-015 Airbag Module Record' form which can be found in SIS. Refer to Step 2 below for advice on where to find this.

Care Point: Take care when removing carbon fibre trim. Carbon fibre trim can be damaged when under excessive force

Step 1

Please refer to the following Service Information System (SIS) instructions to remove the passenger front airbag module:

BA-RM-08N002-01-002 - Remove/install airbag - Facia

Step 2

Once the airbag has been removed from the vehicle, please complete the form "N-015 Airbag Module Record" which can be found in SIS under; Repair Instructions, Aftersales Forms and attach to the relevant Warranty Job Card.

5. Documentation and Labelling Requirements

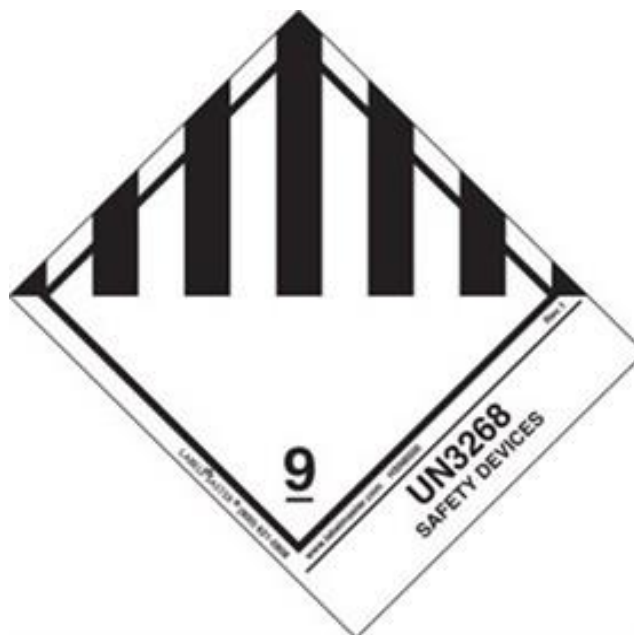
The following shipping documents and labels are required to return the removed airbag modules.

- Return Label: This label is supplied with each new airbag module and must be affixed to the return box.



Return Label

- Hazard Class 9 and UN3268 safety device label:



Safety Device Label

- Bill of Lading Document: This document must be completed and printed with two copies, one copy must be handed to the collection agent and the second copy kept for the Retailer's record (this must be archived for at least 2 years).

6. Packaging and Labelling Instructions

Care Point: Ensure that personnel wear protective gloves when working with these packages

Care Point: If a replacement box is needed, please contact XPO Customer Service to request a new box. Please refer to page 7 of this document for further details

Step 1

Confirm that the box that the new airbag was delivered in is in an acceptable condition, with no signs of damage.



Step 2

Place the removed airbag module under the plastic layer on the tray in the position shown in the picture below.

Fold the tray sides 90 degrees from the base.



Step 3

Insert the assembled tray into the box.



Step 4

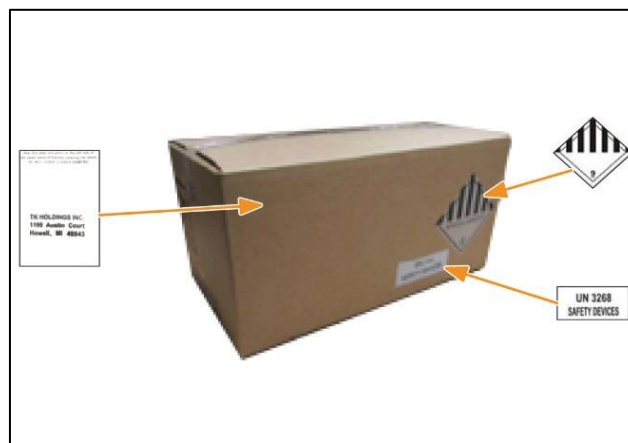
Close and seal the box using standard packing tape.



Step 5

Attach the three labels in the position shown on the outside of the box.

- Hazard Class 9 label.
- UN3268 Safety device label.
- Return Label.



7. Shipping Instructions

Step 1

Place the box(es) on a wooden pallet. Once 5 or more modules have been accumulated and are ready for return, please contact Takata XPO Logistics on +1-877-650-3476 to arrange collection.

The following information must be available:

- Retailer #
- Quantity of boxes and pallets
- Email address and contact number

Step 2

On the day of collection by Takata XPO Logistics, provide a copy of the Bill of Lading document to the collecting agent and retain the second copy for your records (the document must be archived for at least 2 years).

Labels and new boxes can be obtained from XPO Customer Service via email or telephone.

Takata XPO Customer Service Contact Details:

Email address: SCFieldAction.14305@xpo.com

Telephone number: +1-210-250-5079

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,



David Bodily
Head of Service Operations



Craig Danns
Technical Case Manager

The information contained in McLaren bulletins is for internal use only by McLaren Authorised Retailers and must not be published on external websites or social media forums etc.

Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

All bulletins (Information/Campaign/Recall) issued by McLaren Automotive Limited ("McLaren") are intended only for use by technicians who have attended McLaren technical training courses. McLaren trained technicians have the equipment, tools, safety instructions and the know how to perform the job properly and safely. McLaren bulletins are written to inform McLaren technicians of conditions that may occur on some McLaren vehicles, or to provide information that could assist diagnosing a McLaren vehicle.