

Reminder – Immediate Action Required

12C, 650S & 570S Passenger Front Airbag Module Replacement – North America

Bulletin Type:	Safety Recall Campaign
Reference Number:	11 N 024 for 12C & 650S 13 N 006 for 570S
Recall Reference:	025 for 12C & 650S 024 for 570S
Attention:	All Retailer Staff
Affected Vehicles:	12C, 650S & 570S Coupe, Spider, and GT
Situation:	Important reminder of existing Airbag recall
Procedure:	Please refer to the instructions outlined in this document to replace the passenger front airbag module and return the removed module to the supplier.
Date:	2 nd July 2020

Reminder on Safety Recall Campaign – 12C, 650S & 570S Passenger Front Airbag:

- This is a reminder to the Urgent bulletin which was distributed on 28th March 2019
- McLaren Automotive would like to remind McLaren Authorised Retailers that this Safety Recall Campaign must be carried out at the earliest opportunity. All efforts should be made to contact owners of affected vehicles as soon as possible, to arrange workshop visit appointments for the required repair

For more details, please read the bulletin below.

This Safety Recall Campaign will cover:

1. Immediate Action Required
2. Parts Information
3. Warranty Information
4. Passenger Front Airbag Module Replacement Instructions
5. Documentation and Labelling Requirements
6. Packaging and Labelling Instructions
7. Shipping Instructions

On 9th December 2016, the National Highway Traffic Safety Administration (NHTSA) added McLaren Automotive Limited to the list of manufacturers affected by the Takata airbag recall. According to NHTSA's press release, "a combination of time, environmental moisture and fluctuating high temperatures contribute to the degradation of the ammonium nitrate propellant in the inflators. Such degradation can cause the propellant to burn too quickly, rupturing the inflator module and sending shrapnel through the airbag and into the vehicle occupants."

1. Immediate Action Required

McLaren Automotive would like to remind McLaren Authorised Retailers that this Safety Recall Campaign must be carried out at the earliest opportunity. All efforts should be made to contact owners of affected vehicles as soon as possible, to arrange workshop visit appointments for the required repair.

Repairs are to be performed by any McLaren Authorised Retailer regardless of where the vehicle was purchased. Retailers must not refuse to repair a vehicle due to the fact that it was not purchased from their location.

2. Parts Information

The parts below are required to action this repair, which can be ordered via Unipart.

Part Number	Part Description	Quantity Required
11NA010CP	AIRBAG-PASS	1
11N2398CP	NUT	4

3. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
12C and 650S - Passenger Front Airbag Module Replacement	5.0 hours
570S Coupe, Spider and GT - Passenger Front Airbag Module Replacement	5.05 hours

4. Passenger Front Airbag Module Replacement Instructions

Care Point: Do not deploy the airbag once it is removed from the vehicle

Care Point: Keep the box of the new airbag module in its original shape as this will be used to package and return the old airbag module

Care Point: Before the new airbag module is installed to the vehicle, ensure that the serial and part numbers are recorded on the 'N-015 Airbag Module Record' form which can be found in SIS. Refer to Step 2 below for advice on where to find this.

Step 1

Please refer to the following Service Information System (SIS) instructions to remove the passenger front airbag module:

12C & 650S - Coupe vehicles: "AA-RM-06N04-01-004 - Remove/install Passenger Airbag-Coupe"

12C & 650S - Spider vehicles: "AB-RM-06N04-01-004 - Remove/install Passenger Airbag-Spider"

570S - Coupe, Spider and GT vehicles - CA-RM-08N002-01-002 - Remove/install airbag-Facia

Step 2

Once the airbag has been removed from the vehicle, please complete the attached form "N-015 Airbag Module Record" and attach to the relevant Warranty Work Package.

5. Documentation and Labelling Requirements

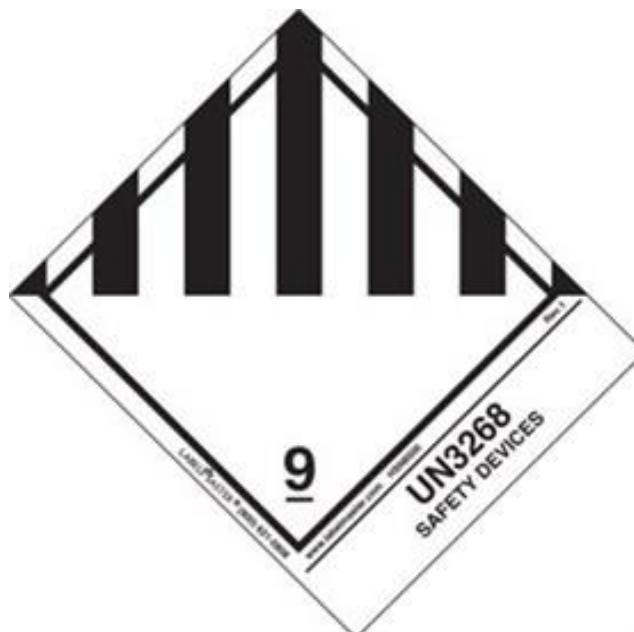
The following shipping documents and labels are required to return the removed airbag modules.

- Return Label: This label is supplied with each new airbag module and must be affixed to the return box.



Return Label

- Hazard Class 9 and UN3268 safety device label:



Safety Device Label

- Bill of Lading Document: This document must be completed and printed with two copies, one copy must be handed to the collection agent and the second copy kept for the Retailer's record (this must be archived for at least 2 years).

CARRIER: Sala Motor Freight			PRO#: _____			
BOL#: 36793431			(PLACE PRO LABEL HERE)			
Shipper: NRG Software LLC 10437 Innovation Drive Wauwatosa WI 53226 Phone: 262.432.0934 Contact: Chris Larson			Pickup Date: 1/13/2011 Ready Time: 4:00:00 - 5:00:00 P.O. NO. (Other references if applicable): _____ Shipper Locator Information: 48454		Bill Third Party PREPAID To: Freightquote.com 16025 W. 113th Street Lenexa KS 66219	
Consignee: Arizona Sunny Riders 2460 McCullough Blvd. Hodel Building Lake Havasu City AZ 86406 Phone: 602.855.7975 Contact: _____						
Special instructions: _____						
No. OF PKGS	KIND OF PACKAGE	T/M	DESCRIPTION OF PRODUCT	NW/C ITEM	CLASS	SHIPPING WEIGHT (LBS)
1	Pallet		1st (14L 14W 14H)		60	125
					Total weight:	125
					(subject to correction)	
INVALID BOL - DO NOT USE						
RECEIVED at the point of origin on the date specified, from the consignor mentioned herein, the property herein described, in apparent good order, sealed as noted (contents and condition of contents of packages unknown), marked, consigned, and destined as indicated above, shall be carried agree to carry and to deliver to the consignee at the said destination. If on its route or otherwise to deliver to another carrier on the route to said destination, it is to be treated as if each carrier of all or any portion of the route to destination, and as its each party of any time interested in all or any of the goods, that every service to be performed hereunder shall be subject to all the conditions of this bill of lading as permitted by law, whether printed or written, which are hereby agreed to by the shipper and receiver, himself and his assigns.						
NOTICE: Freight moving under the Bill of Lading is subject to classifications and tariffs established by the carrier and are available to shippers upon request. This notice supplements and legalizes any printed and/or written tariffs, printed, representations or substantiating between parties, except to the extent of any written contract agreed by both parties to the contract.						
I/WE/US/IT declares that the contents of this consignment are fully and accurately described above by proper shipping name and are classified, packed, marked and labeled, and are in all respects in proper condition for transport according to applicable international and national governmental regulations. Any unauthorized alteration or use of the bill of lading or the contents of this shipment by any carrier other than that designated by company may VOID company's obligations to insure any payments relating to the shipment and VOID all other bills.						
SHIPPER: NRG Software LLC			CARRIER: Sala Motor Freight 12/18/09			
SIGNATURE: _____			SIGNATURE: _____ DATE: _____		UNITS RECEIVED: _____	
X INVALID BOL - DO NOT USE			X INVALID BOL - DO NOT USE			
All shippers, consignors, consignees, freight forwarders or freight brokers are jointly and severally liable for the freight charges relating to this shipment. STRAIGHT BILL OF LADING (ORIGINAL, NON-NEGOTIABLE) CUSTOMER AGREES TO THE ORGANIZATION'S TERMS AND CONDITIONS, WHICH CAN BE FOUND AT WWW.FREIGHTPAYMENTCENTER.COM Copyright © 2009 by Freight Center 11 C. Simola, Inc. - Dallas, TX. 800-871-4554						

Bill of Lading Document

- Emergency Response Guide (ERG) Document: This document must be completed and handed to the collection agent.

SHIPPER'S DECLARATION FOR DANGEROUS GOODS						
Shipper: ABC Chem Co Inc. 123 Acid Burns Splitville, ON L4Z 1X8 Canada			Air Waybill No. Page _____ of _____ Pages Shipper's Reference Number (optional)			
Consignee: _____			WARNING: Failure to comply in all respects with the applicable Dangerous Goods Regulations may be in breach of the applicable law, subject to legal penalties.			
Two completed and signed copies of this Declaration must be handed to the operator						
TRANSPORT DETAILS		Airport of Departure:				
This shipment is within the limitations prescribed for: (select non-applicable)		Airport of Destination:				
PASSENGER AND CARGO AIRCRAFT ONLY		SHIPMENT TYPE (select non-applicable)				
		NON-RADIOACTIVE / RADIOACTIVE				
NATURE AND QUANTITY OF DANGEROUS GOODS						
Dangerous Goods Identification						
UN or ID No.	Proper Shipping Name	Class or Division (Subsidiary risk)	Packing Group	Quantity and type of packing	Packing Inst.	Authorization
Additional Handling Information			Shipment is made under the provisions of ICAO			
Emergency contact 24-hr number: 24 hr. no.: 1-888-000-000						
I hereby declare that the contents of this consignment are fully and accurately described above by the proper shipping name, and are classified, packaged, marked and labeled/placarded, and are in all respects in proper condition for transport according to applicable International and National Governmental Regulations. I declare that all of the applicable air transport requirements have been met.					Name/Title of Signatory	
					Place and Date	
					Signature (See warning above)	

Emergency Response Guide

6. Packaging and Labelling Instructions

Care Point: Ensure that personnel wear protective gloves when working with these packages

Care Point: If a replacement box is needed, please contact XPO Customer Service to request a new box. Please refer to page 7 of this document for further details

Step 1

Confirm that the box that the new airbag was delivered in is in an acceptable condition, with no signs of damage.



Step 2

Place the removed airbag module under the plastic layer on the tray in the position shown in the picture below.

Fold the tray sides 90 degrees from the base.



Step 3

Insert the assembled tray into the box.



Step 4

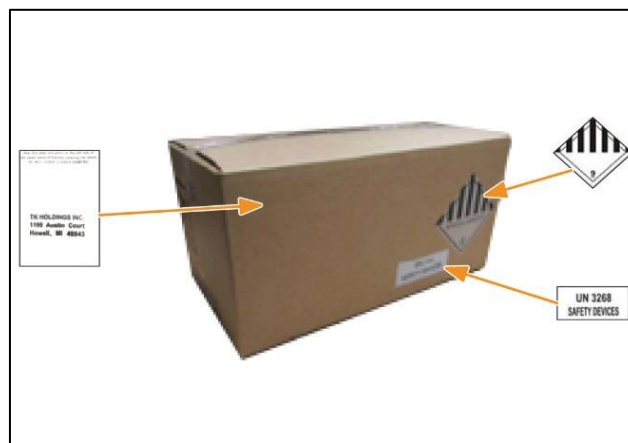
Close and seal the box using standard packing tape.



Step 5

Attach the three labels in the position shown on the outside of the box.

- Hazard Class 9 label.
- UN3268 Safety device label.
- Return Label.



7. Shipping Instructions

Step 1

Place the box(es) on a wooden pallet. Once 5 or more modules have been accumulated and are ready for return, please contact Takata XPO Logistics on +1-877-650-3476 to arrange collection.

The following information must be available:

- Retailer #
- Quantity of boxes and pallets
- Email address and contact number

Step 2

On the day of collection by Takata XPO Logistics, provide a copy of the Bill of Lading document to the collecting agent and retain the second copy for your records (the document must be archived for at least 2 years).

Labels and new boxes can be obtained from XPO Customer Service via email or telephone.

Takata XPO Customer Service Contact Details:

Email address: SCFieldAction.14305@xpo.com

Telephone number: +1-210-250-5079

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,



David Bodily
Head of Service Operations



Craig Danns
Technical Case Manager

The information contained in McLaren bulletins is for internal use only by McLaren Authorised Retailers and must not be published on external websites or social media forums etc.

Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

All bulletins (Information/Campaign/Recall) issued by McLaren Automotive Limited ("McLaren") are intended only for use by technicians who have attended McLaren technical training courses. McLaren trained technicians have the equipment, tools, safety instructions and the know how to perform the job properly and safely. McLaren bulletins are written to inform McLaren technicians of conditions that may occur on some McLaren vehicles, or to provide information that could assist diagnosing a McLaren vehicle.