

# **IMPORTANT SAFETY RECALL**

**SUBJECT: Recall Campaign**

**Indian Motorcycle – 10A Circuit Breaker Replacement**

**2019 Indian FTR 1200**

**Warning and Safety Recall Notice 19V882**

**Reference: Indian Motorcycle Safety Recall Bulletin I-19-05-B**

**PLEASE READ IMMEDIATELY**



Indian Motorcycle Company  
P.O. Box 47700  
Medina, MN 55340-9960

VIN I-19-05-B

FIRST NAME LAST NAME  
ADDRESS  
CITY, ST ZIP

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You are being sent this notification because our records indicate you have not had this recall completed.

***The reason for this recall:***

Indian Motorcycle decided that a defect, which relates to motor vehicle safety, exists in certain 2019 Indian FTR 1200 motorcycles built from 2/12/2019 through 7/31/2019 that have 10A circuit breakers that do not meet quality standards. Affected circuit breakers do not meet functional specifications and may cause an engine to unexpectedly stop running, increasing the risk of a crash.

***What you should do:***

**Option 1:** If you feel comfortable performing the work, you may refer to the attached procedure to replace the 10A circuit breakers. If you choose to replace the circuit breakers, enter the URL <https://www.polaris.com/en-us/I-19-05-B/> into a web browser or scan the QR code to access a how-to video and complete required information. Providing this information will mark completion of this safety recall and ensure your vehicle's records are up to date. If you do not wish to perform the repair, your dealer can also complete the repair for you.



**Option 2:** Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the repairs performed. Repairs must be done by an authorized Indian Motorcycle dealer. This repair should take approximately 15 minutes. When making contact with your dealer, let them know you have the circuit breakers that were shipped from Indian Motorcycle, and discuss their schedule and how long they will need to keep your vehicle. Bring the circuit breakers with you and give them to your Indian Motorcycle dealer during service drop-off.

***What your dealership will do:***

If you select **Option 1** and use the URL or QR code to report that the repair has been performed, Indian Motorcycle will update your vehicle's records to reflect this safety bulletin as complete. No dealer action is required.

If you select **Option 2**, Indian Motorcycle is instructing dealers to replace the 10A circuit breakers installed in affected motorcycles. This work will be performed by your dealer at no cost to you.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Indian Motorcycle dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, you may contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697, scan the QR code, or go to <https://www.indianmotorcycle.com/en-us/self-help>.



If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to [www.safercar.gov](http://www.safercar.gov).

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

**Indian Motorcycle Company**

For the latest updates to this safety recall, or to check if your vehicle is part of another safety recall, scan the QR code, or go to <https://www.indianmotorcycle.com/en-us/vin-search/>.

