



URGENT SAFETY RECALL NOTICE

**I-20-03 2014-2019 Indian Motorcycles (111ci)
Gear Position Switch**



Operating your motorcycle without having this recall performed may increase a safety risk to riders.

**Contact your Indian Motorcycle
dealership immediately**

Indian Motorcycle Company
2100 Highway 55
Medina, MN 55340

**2ND NOTIFICATION
ACTION REQUIRED!**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You are being sent this notification because our records indicate you have not had this recall completed.

The reason for this recall:

Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in certain 2014-2019 (111 c.i.) model year motorcycles. The gear position switch used on 2014-2019 (111 c.i.) motorcycles may provide an inaccurate signal, which can lead to an incorrect gear being displayed. Oxidation on the contacts of the gear position switch may cause an increase in resistance values, resulting in the gear position display showing neutral while physically in gear. A false neutral indication during start-up can increase the risk of a crash.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the repairs performed. Do not attempt repairs yourself. The repairs must be performed by an authorized Indian Motorcycle dealer. This repair should take approximately 60 minutes. When making contact with your dealer, please discuss parts availability, their schedule and how long they will need to keep your vehicle.

DO NOT OPERATE YOUR VEHICLE UNTIL THIS SAFETY RECALL HAS BEEN COMPLETED BY YOUR INDIAN MOTORCYCLE DEALER.

What your dealership will do:

To address this concern, Indian Motorcycle has authorized your dealer to install a new gear position switch. This work will be performed by your dealer at no cost to you.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Indian Motorcycle dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, you may contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697, scan the QR

code, or go to <https://www.indianmotorcycle.com/en-us/self-help/email/>.



If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to www.safercar.gov.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

Indian Motorcycle Company

For the latest updates to this safety recall, or to check if your vehicle is part of another safety recall, scan the QR code, or go to <https://www.indianmotorcycle.com/en-us/vin-search/>.

