

# URGENT SAFETY RECALL

## DIESEL EGR COOLER — VB1/NHTSA 19V-757

[Make Model]



[VIN#]

**Dear** Customer Name:

FCA has reported that a defect, which relates to motor vehicle safety, exists in certain 2014 through 2019 RAM 1500 Pickup vehicles. According to our records your vehicle was included in this Diesel EGR Cooler safety recall. FCA is committed to remedy your safety recall in a most pleasant and professional manner. If you are currently experiencing difficulty with having your vehicle scheduled for repair of this safety recall, please contact our customer care center for assistance at 1-800-853-1403.



Visit [recalls.mopar.com](https://recalls.mopar.com) to locate your closest dealer



Download the **Mopar Owner's Companion App** at either the App or Google Play Stores



Call **[1-800-853-1403]**

**Please bring your vehicle and this card to your scheduled appointment.  
We apologize for any inconvenience and do appreciate your attention to this important matter.**

ATENCIÓN! La unidad descrita en esta carta tiene un llamado a revisión pendiente por realizar. Para protegerlo a usted y a su familia, es urgente que se comunique con el grupo FCA US al teléfono [1-800-853-1403] con el fin de programar una cita y se reparada su unidad sin costo para usted.

PRESORTED  
FIRST CLASS MAIL  
U.S. POSTAGE  
**PAID**  
FCA US LLC



FIAT CHRYSLER AUTOMOBILES

**FCA US LLC**

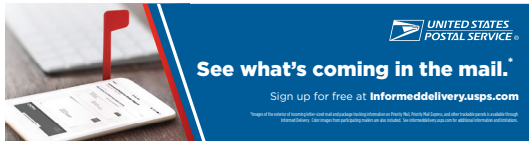
CIMS 482-00-85  
PO Box 218008  
Auburn Hills MI USA 48321-8008


0000001/#101508/VB1-NON

# SAFETY RECALL NOTICE

***Take Action Today!***

Ensure the safety of you and your passengers.



 **See what's coming in the mail.\***  
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