



<p>Safety Recall: 19V-691 Release Date: 10-16-2020</p>
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IMPORTANT SAFETY RECALL SECOND NOTICE

This Notice Applies to Your Recreational Vehicle 1UJBHBJ0K1JH0202

Dear Valued Customer:

Our records show that Recall 19V-691 remains open on this recreational vehicle. Please contact an authorized Dealer as soon as possible to set an appointment. If the Remedy was performed, please complete and return the Reply Form on the back of this letter to update our records.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exits in certain Model Year 2019 and 2020 Jay Feather HY travel trailers, model X19H (JH).

Reason for this recall The handle on the emergency window is incorrect. The incorrect handle interferes with and prevents the window from opening to the extent required for occupant/s to exit. The inability to utilize the emergency window to vacate the trailer increases the risk of personal injury or death..

Recall Remedy Replace the original handle (black/triangular shaped) with the correct handle (red/Z shaped).

What we need you to do Please contact an authorized Dealer as soon as possible to schedule an appointment.. The Recall Remedy is free of charge and will take approximately 15 Minutes to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management