

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 19V-588

Tiffin Recall # VL-102

Notification of Open Recall

March 27, 2023

5th Wheel Suspension Shackle Failure

This is a reminder that your Vanleigh RV has an open safety recall. If this recall does not apply or has already been completed, please email recalls@tiffinmotorhomes.com.

Dear Vanleigh RV Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Vanleigh RV has decided that a defect, which relates to motor vehicle safety, exists on the following models of 5th wheel trailers: 2015, 2016, 2017, 2018 and 2019 Beacon, Vilano, and Pinecrest 5th wheel trailers, all floorplans.

Vanleigh RV has become aware that an incorrect size suspension link manufactured by Lippert Components, Inc., known as a shackle, can fail prematurely on its 5th wheel RVs. Failure of the shackle will have some negative effect on the 5th wheel's ability to be towed safely and should not be towed as you can endanger yourself and others.

The shackle needs to be inspected by an authorized repair facility for length and replaced if needed. If the shackle has a center to center working length of 2.25", then it must be replaced with a shackle with a center to center working length of 3.13".

Please take your Vanleigh 5th wheel recreational vehicle to a reputable service center **OR** dealer of **your** choice to have this repair made. A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. This work will be done at no charge to you. Please allow up to 1 hour to have this repair completed.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin

Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, Attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice notes who paid for the repair, the VIN of the Vanleigh RV and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you believe this repair has been completed or does not apply to your Vanleigh RV, please contact Tiffin Motorhomes at recalls@tiffinmotorhomes.com or by phone, 256-356-8661 ext. 2176, so that the recall status can be updated. You may also contact us to find out the status of other recalls that may be open on your Vanleigh RV.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department