



REV Recreation Group, Inc.
P.O. Box 1007
Decatur, IN 46733
(800) 435-7345

IMPORTANT SAFETY RECALL
RECALL 190412REV / NHTSA # 19V306
Third Notice - November 2019
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: <<VIN>>

Model Year <<PRODUCT>> REV RV Unit Serial Number: <<UIN>>

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists in certain model year 2019 Fleetwood Flair Model 32 S, Class A motorhomes, manufactured June 20, 2018 through February 22, 2019.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the generator exhaust pipe was routed to exit the motorhome within its departure angle. This could cause the exhaust pipe to become damaged or sheared off if the vehicle is driven on an incline.

If the generator exhaust pipe is damaged or sheared off, it may cause carbon monoxide to intrude inside the vehicle, which could result in illness or death.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired by contacting an authorized REV Recreation Group Inc. dealer.

For assistance locating an authorized REV Recreation Group servicing dealer, please call REV Recreation Group Owner Relations toll-free at:

(800) 509-3417

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all of the information needed to enable them to inspect, and if necessary, replace the generator exhaust pipe and properly route it.

The repair should take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a Repair Order. Upon completion of the repair, please sign the Repair Order and fill out the enclosed self-addressed Vehicle/Owner Information Update Form and return it to REV Recreation Group. A postage-paid envelope is included with this notice.

Vehicle/Owner Information Update Form - Please detach, complete and return in enclosed envelope.

Servicing _____
Dealer: Dealership Name _____ Location _____
 Vehicle Inspected by Dealer/No Repair Required
 Vehicle Inspected and Repaired by Dealer

Customer Signature _____ Date _____

I have never owned this vehicle
 Vehicle damaged beyond repair
 Vehicle stolen and not recovered
 Change of address
 Name Change
 Vehicle sold or traded
Approximate date ____/____/____
of Sale/Trade

New Dealer/Owner Name _____

Street Address _____

City _____ State _____ ZIP Code _____

Telephone Number _____

<<UIN>> 190412REV <<PRODUCT>>
<<FIRST>> <<LAST>>
<<STREET>>
<<CITY>> <<ST>> <<ZIP>>

The attached letter contains important information regarding a possible safety related defect or a product upgrade involving your REV Recreation Group (REV) recreational vehicle. Please arrange to have the service performed through a REV dealer. If any of the conditions listed on this form are applicable, please check [] the appropriate box, provide the information requested, and return this form to REV RV in the enclosed postage-paid envelope. If you have sold or traded the vehicle, please return this form to us with the current owner's name and address.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed Vehicle/Owner Information Update Form and return it to REV Recreation Group using the postage-paid envelope provided. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Alternately, you may use a smart device and the QR code at right to navigate to the online owner update form, or visit:
<https://www.fleetwoodrv.com/change-of-ownership>.



If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 509-3417.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #190412REV

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Decatur, Indiana 46733
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If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.



Vehicle/Owner Information Update

BUSINESS REPLY FORM ON OTHER SIDE

TEAR OFF THIS PORTION, COMPLETE OPPOSITE SIDE AND
USE THE ENCLOSED POSTAGE-PAID ENVELOPE TO RETURN
TO REV RECREATION GROUP INC.