



IMPORTANT SAFETY RECALL

Safety Recall 3219D

2016-2018 Mazda3 – Front Windshield Wipers Inoperative

October 2022

VIN _____

Dear Mazda Owner,

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2016-2018 Mazda3 vehicles produced from July 20, 2015 through July 18, 2017. **The U.S. National Highway Traffic Safety Administration (NHTSA) has advised Mazda that your vehicle is permanently in the United States and remains unrepaired.** We encourage you to take your vehicle to any Mazda dealer in Canada or the U.S. as soon as possible. The recall repair will be free of charge. In the United States, to locate the nearest Mazda dealer, visit www.MazdaRecallInfo.com, or call the Mazda USA Customer Experience Center at (800) 222-5500, option #6.

If you are a recipient of this notice, your vehicle is included in this Safety Recall. What

is the problem?

On certain Mazda3 vehicles, the front windshield wipers may stop working due to a defective relay located inside the Front Body Control Module (F-BCM) that disrupts electrical power to the wiper motor. Drivers may experience reduced or poor visibility while driving due to inoperative front windshield wipers, increasing a risk of crash.

What will Mazda do?

Your Mazda dealer will replace the Front Body Control Module (FBCM) of your Mazda3 vehicle with a new module that contains a modified wiper relay. The repair will be performed at no cost to you.

How long will it take?

The repair should take approximately one hour to complete; however, your Mazda dealer may need your vehicle for a longer period of time.

What should you do?

Protect What Is Important To You

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda Canada dealer, visit our website and try our “Find a Dealer” feature at www.mazda.ca, or contact our Customer Assistance Centre at 1-800-263-4680. In the United States, to locate your nearest Mazda dealer, visit www.MazdaRecallInfo.com, or call the Mazda USA Customer Experience Center at (800) 222-5500, option #6.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, our Customer Assistance team is available to assist you with making updates. For a Change of Ownership request you may be asked to provide proof of ownership. Please contact our Customer Assistance team by:

Email: Send an email with a subject line of “Recall Related Updates” to mciep@mazda.ca. Please reference the recall number in your email.

Phone: Call us at 1-800-263-4680, select Option #4, then Option #3

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days after the day on which this notice is received.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Centre at 1-800-263-4680.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

As a reminder, you can always go to <https://www.mazda.ca/en/owners/recalls/> and enter your VIN to view recalls and service campaigns that apply to your vehicle.

Sincerely,

Mazda Canada Inc.