



IMPORTANT SAFETY RECALL - RENOTIFICATION

2016-2018 Mazda3 - Front Windshield Wipers Inoperative - Safety Recall 3219D
NHTSA Campaign No. 19V-272

June 2020

This notice applies to your vehicle: 20xx Mazda ModelName VIN _____

Dear Mazda Owner:

What is the problem?

In June 2019 Mazda announced a recall affecting certain Mazda3 vehicles, in which the front windshield wipers may become inoperative due to a defective relay that disrupts electrical power to the wiper motor. Drivers may experience reduced or poor visibility while driving due to inoperative front windshield wipers, increasing a risk of crash. As of June 22, 2020, our records indicate your vehicle is still unrepaired.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

What if you already paid for repair related to this concern?

If you have already paid for repairs due to conditions similar to this recall campaign prior to June 2019 you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please visit www.mazdareimbursement.com and enter your Vehicle Identification Number (VIN). Follow the online screen prompts to enter the relevant information to submit your claim. For further questions, or, for vehicle owners that prefer submitting claims by mail, contact the Mazda Customer Experience Center at 1-800-222-5500, Option #4. Note for online claims, allow 3-4 weeks for processing and for claims sent by mail, allow 6-8 weeks for processing.

Still have questions?

If you have any questions regarding this campaign, please contact our **Customer Experience Center toll free at (800) 222-5500, option #6**. As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also sign up for recall notifications in the My Mazda app on your phone.

Sincerely,

Mazda North American Operations

NOTICE: If this is a leased vehicle, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Information Change Card

Name or address has changed (print new information below)

VEHICLE ►
IDENTIFICATION
NUMBER

I no longer own this automobile.
It was:

SOLD (print name and address
of new owner, if known.)

STOLEN

DESTROYED

I DO NOT OWN A MAZDA

The Vehicle Identification Number on the
card is incorrect. The VIN of my Mazda is:

LAST NAME FIRST NAME INITIAL

ADDRESS NUMBER STREET

CITY STATE ZIP