

# TRAIL KING industries

*Serving our customers since 1974.*



300 East Norway Avenue  
Mitchell, SD 57301-4777

2130 3rd Avenue NW  
West Fargo, ND 58078-1343

1200 Gehl Drive  
Yankton, SD 57078

TO: Valued TKACS / AACS Trailer Customer

NHTSA Recall Number: 19V-045

## **IMPORTANT SAFETY RECALL SECOND NOTIFICATION**

DATE: 12/16/2020

On or about March 6, 2019 you were notified of a recall that effects your Trail King ACS / AACS trailer with the following VIN# \_\_\_\_\_. To date, Trail King Industries, Inc. has no record of repairing your trailer. Enclosed is a copy of the original notice and the associated instructions, which detail how to get your trailer repaired.

Of course, do not hesitate to call Trail king Customer Service at 1-800-843-3324 if you have any questions.

Sincerely,  
Customer Service

Trail King Industries  
300 East Norway  
Mitchell, SD 57301  
1-800-843-3324 (Toll Free)

Phone: (800) 843-3324 | [trailking.com](http://trailking.com) | [@trailkingind](https://twitter.com/trailkingind)

**BUILDING** THE BEST TRAILERS IN THE WORLD FOR OUR CUSTOMERS' **SUCCESS**



# TRAIL KING Industries, Inc.

300 East Norway Avenue  
Mitchell, SD 57301-4777  
Phone: (800) 843-3324  
Fax: (605) 996-4727

2130 3<sup>rd</sup> Avenue NW  
West Fargo, ND 58078-1343  
Phone: (800) 762-5557  
Fax: (701) 282-3039

1200 Gehl Drive  
Yankton, SD 57078  
Phone: (605) 665-8415  
Fax: (605) 665-0810

TO: Valued TKACS / AACS Trailer Customer

NHTSA Recall Number: 19V-045

DATE: 12/11/2020

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle with VIN: \_\_\_\_\_

Trail King has decided that a defect which relates to motor vehicle safety exists in the Coupler Plate on certain Trail King TKACS & TKAACS Step Deck Trailers. Only trailers with manufacture dates from July 1<sup>st</sup>, 2015 through January 31<sup>st</sup>, 2017 that have 14" King Pin settings are effected.

### **What Trailers are being recalled?**

This recall affects Trail King TKACS/TKAACS 2016-2017 model years with 14" King Pin settings that have manufactured dates 7/1/2015 through 1/31/2017.

### **What is the Problem?**

Trail King has decided that these specific models with 14" King Pin settings can develop cracks in the rear of the coupler plate. If the condition is not addressed and the Coupler Plate cracks entirely, the trailer may become disengaged from the tractor, increasing the risk of a crash.

### **What should you do?**

Obtain and confirm your trailer's serial number from the VIN plate located on the driver's side beam of the upper deck area. You are receiving this letter because our records show you are the current owner of this vehicle.

You should inspect the Coupler Plate for the presence of any cracks near the outer edges. Please contact your nearest Trail King Industries dealer to have your trailer inspected and repaired. You also can contact Trail King Industries directly at 1-800-843-3324 and our Customer Service Department will help you locate a dealer near you. We will send the parts needed to the dealer to repair your trailer.



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## What will we do?

Trail King Industries is conducting a safety recall campaign to address this issue. An authorized Trail King Industries Service Center will inspect and replace the Coupler Plate on your trailer. These repairs should take approximately 3 hours and will be performed at no charge to you.

If this repair has been performed at prior to receipt of this notification, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact Trail King at the phone number noted below.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by contacting Trail King Industries at 1-800-843-3324 and ask for Customer Service or email to [ODCustomerservice@trailking.com](mailto:ODCustomerservice@trailking.com). This will enable us to advise the new owner of this recall.

Pursuant to Federal Law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If Trail King Industries fails or is unable to provide a remedy within a reasonable time, you may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Sincerely,  
Customer Service

Trail King Industries  
300 East Norway  
Mitchell, SD 57301  
1-800-843-3324 (Toll Free)