



# URGENT AIRBAG SAFETY RECALL

## THIS IS A FREE RECALL REPAIR

### – PLEASE SCHEDULE IMMEDIATELY –

This notice applies to your 2013 Mercedes-Benz Sprinter VIN: WD3PE7CC0A [REDACTED]  
Repair Front Passenger-Side Airbag  
NHTSA Recall 19V004



Dear [REDACTED]:

Our records indicate that your 2013 Mercedes-Benz Sprinter has an unrepaired airbag safety recall that could cause serious injury or death to you or your passengers. This URGENT recall requires your immediate attention. Our top priority is to make sure you are always safe on the road. The replacement airbag is available and ready for installation.



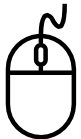
#### The issue.

If deployed, a defective Takata airbag could explode and shoot sharp metal fragments toward you and your passengers, **causing serious injury or death.**



#### The solution.

An authorized Mercedes-Benz dealer will repair your potentially defective airbag for **FREE**. Many Mercedes-Benz dealers offer free Mobile Service or free pick-up and delivery, and will come to your location to repair the affected airbags and complete the **FREE** Recall Repair. Your closest authorized Mercedes-Benz dealer can inform you if these services are available.



#### Steps to take.

- Find a dealer near you at <https://www.mbvans.com/sprinter/owners-resources/recall> or **CALL 877-496-3691**. Schedule your **FREE** airbag safety recall repair right away.
- Please mention your vehicle is part of the Takata Airbag Recall Campaign.
- Provide your 17-digit Vehicle Identification Number (VIN), which you'll find at the top of this letter.

Should you have any questions, please contact your authorized Mercedes-Benz dealer. We apologize for any inconvenience this may cause you, and look forward to taking care of this urgent safety issue immediately.

Sincerely,  
Mercedes-Benz USA

**DON'T WAIT. FIND AN AUTHORIZED MERCEDES-BENZ DEALER NEAR YOU AT**  
**<https://www.mbvans.com/sprinter/owners-resources/recall>**  
**AND SCHEDULE THE FREE RECALL REPAIR RIGHT AWAY.**

