



SAFETY BULLETIN

Release Date: December 12, 2019

IND

Communication #: I-19-05-B

Model Year(s): 2019

— Confidential and Proprietary —

VERSION: R01 (December 12, 2019)

IMPORTANT STOP SALE SAFETY NOTICE!

Stop selling affected vehicles immediately until the repair procedure has been completed on affected units at your dealership. Federal law prohibits the sale of products subject to a recall. Selling such products could subject the seller to substantial penalties.

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: 10A CIRCUIT BREAKER REPLACEMENT - FTR 1200 PURPOSE

Indian Motorcycle has identified some 2019 Indian FTR 1200 motorcycles built from 2/12/2019 through 7/31/2019 may have 10A circuit breakers that do not meet quality standards. Affected circuit breakers do not meet functional specifications and may cause an engine to unexpectedly stop running, increasing the risk of a crash.

To address this concern, Indian Motorcycle is instructing dealers to replace the 10A circuit breakers installed in affected motorcycles, as outlined in the repair instructions.

AFFECTED MODELS

MODEL YEAR	MODELS	VEHICLE IDENTIFICATION NUMBER RANGE
2019	FTR 1200	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to lookup affected VINs.

CUSTOMER NOTIFICATION

Dealers are required to review their sales records and make arrangements with customers for Bulletin completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Polaris will be mailing a notification letter to consumers affected by this Bulletin. Any updates regarding customer notifications will be communicated with a revision to this bulletin document.

WARRANTY CLAIM PARTS INFORMATION

Bulletin parts are excluded from the standard RMA policy and cannot be returned. An Initial Recommended Order Quantity has been provided for this bulletin. Use Quantity Ordered to Date and the Open VIN List from the STOP site to determine an order amount that's right for your dealership. For more details, refer to University of Polaris training course "Polaris Item Availability and Daily Ordering" and click on "Bulletin Ordering Training".

2019 FTR 1200	
Bulletin #	I-19-05-B
Claim Type	SB (Service Bulletin)
Labor Allowance	0.2 hours (12 minutes)
Part Number / Description	4011371 (QTY 3) BREAKER-CIRCUIT,10 AMP
Parts Availability	Available to order
University of Polaris Video Training Required	Yes ¹

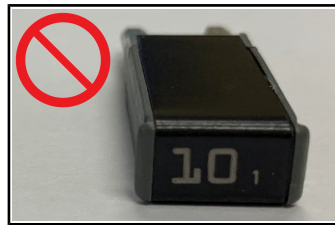
¹Polaris requires one person from a dealership to be certified before parts ordering may occur and warranty claims may be processed.

INVENTORY / STOCK PART CLAIMS

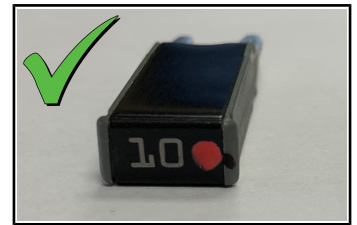
Dealers should review their service parts inventory and ensure the following service parts are **NOT** used:

- 4011371

NOTICE
To aid in verification, a red dot has been placed on validated service parts. Any circuit breaker in service parts inventory without a red dot should not be used, and should be returned via part stock warranty claim.



Bad Service Part



Validated Service Part

NOTICE
To remove these service parts from circulation, file a parts stock claim as directed below.

Use the following process for filing a PART STOCK warranty claim for any of the parts listed above.

1. Start a new Part Stock warranty claim.
2. Select Product Line: IND
3. Enter today's date into the Date Failed and Date Repair information fields
4. Enter Indian Motorcycle® I-19-05-B into the CONCERN field.
5. Enter Indian Motorcycle® I-19-05-B into the CAUSE field.
6. Enter Indian Motorcycle® I-19-05-B into the CORRECTION field.
7. Enter the part number and quantity.
8. Enter warranty fail codes: 127/130/132
9. Validate the parts.
10. Save and submit the claim to Polaris.

ACCESSORY LABOR

Polaris will cover labor for the removal and installation of accessories required to complete the bulletin work. Follow the steps below to obtain reimbursement.

For accessory removal and installation labor:

1. Start a new Ask Polaris Case, Service & Warranty Question > Authorization: Non-Cosmetic & Polaris ESC or Authorization: Out of Warranty.
2. Enter your contact information and VIN, along with miles and hours into the applicable fields.
3. Enter Indian Motorcycle® I-19-05-B in the CONCERN and CAUSE fields. In the CORRECTION field, enter "ACCESSORY REMOVAL AND INSTALLATION".
4. Enter warranty fail codes 127/130/132.
5. Add part 0000541, quantity 1.
6. Attach photos of the vehicle and accessories sufficient to support the labor time requested.
7. Submit the case to Polaris.

BULLETIN CONTACT LIST & SCHEDULING TOOL

A scheduling tool is available for dealers to keep a record of customers contacted and scheduled for this bulletin. This optional tool provides visibility for your dealership and will be helpful to track the status of scheduled service. For more information, log in to <http://www.universityofpolaris.com>.

COVERAGE PERIOD

Coverage will begin on December 12, 2019. This bulletin has no expiration date.

PARTS RETURN / DISPOSAL INFORMATION

Under no circumstances shall the parts removed be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this communication) is taken out of circulation and disposed of properly or returned to Polaris (if required).

FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. This feedback form is viewable on a mobile device by scanning the QR code or by clicking [HERE](#) if viewing this document electronically.



REPAIR PROCEDURE

TOOLS REQUIRED:

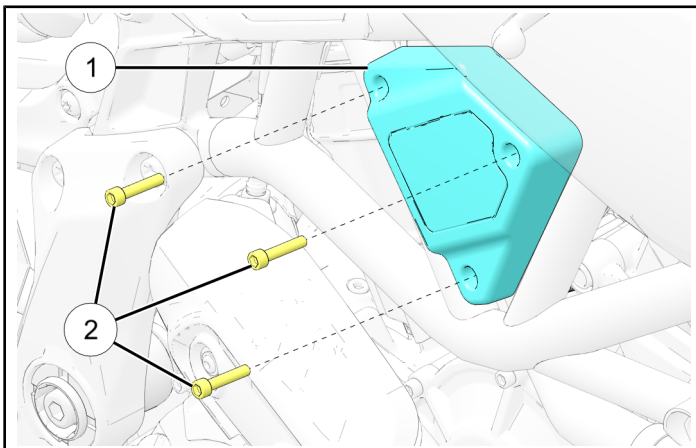
- Ratchet
- 6mm Allen

1. Place the motorcycle on flat surface on side stand.
2. Place transmission in Neutral.
3. Power off motorcycle and turn STOP / RUN switch to STOP position.
4. Remove the key from the ignition.

IMPORTANT

Before proceeding, ensure the transmission is in Neutral, the motorcycle STOP / RUN switch is in the STOP position, and the key has been removed from the ignition.

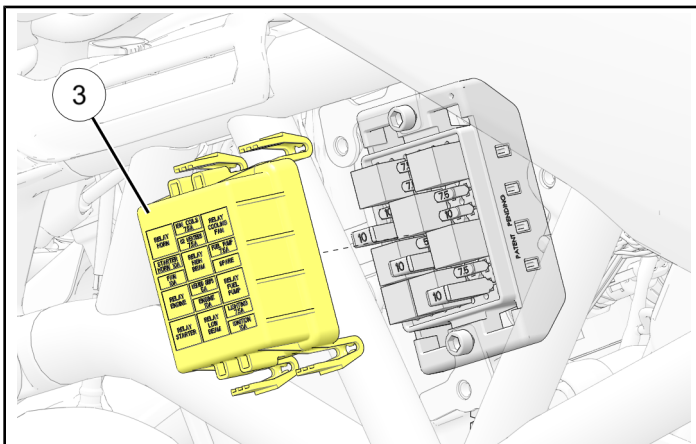
5. Remove the right-hand v-cover ① by removing the three fasteners ② using 6mm allen.



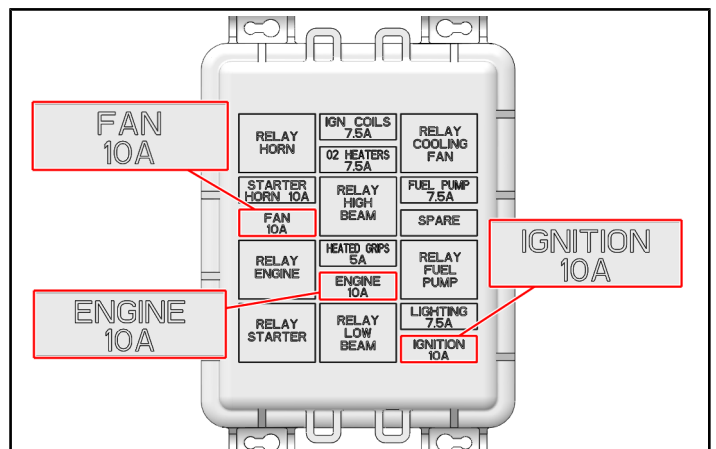
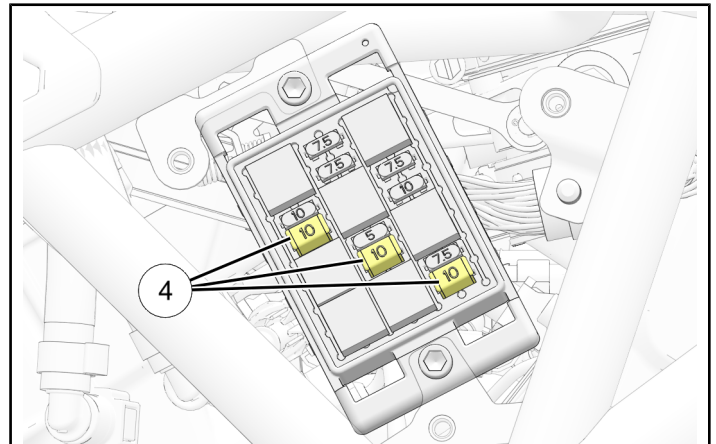
NOTICE

Note v-cover orientation during removal.

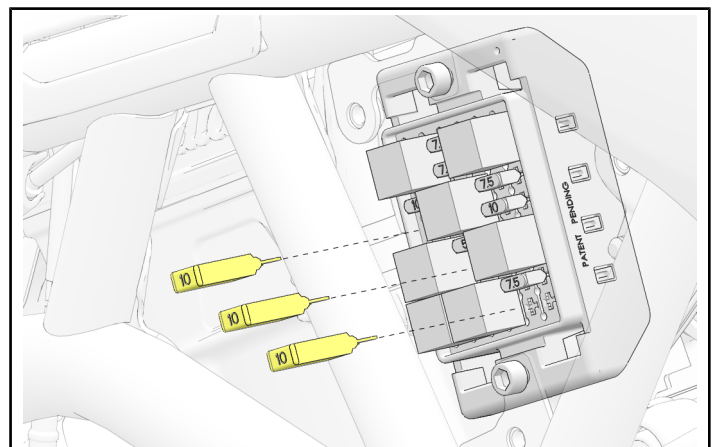
6. Remove fusebox cover ③.



7. Identify the three 10A breakers ④ (marked FAN 10A, ENGINE 10A, and IGNITION 10A on the fusebox cover legend).



8. Remove three 10A breakers and discard.



9. Verify replacement breaker has red paint dot on it.



10. Install three replacement 10A breakers.

11. Install fusebox cover.

IMPORTANT

Listen for audible click during cover installation.

12. Install right-hand v-cover and align mounting holes.

13. Install three fasteners and torque to specification.

TORQUE

V-cover Fastener:
36 in-lbs (4 N·m)

14. Insert key and turn to the “on” position but do not start the engine. Check the function of vehicle lighting and gauges. Start the engine to ensure normal operation and that no warning lights are present in cluster.

15. File bulletin Indian Motorcycle® I-19-05-B.