



Mercedes-Benz

Campaign No. 2020030001, April 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model E-Class AMG vehicles (213 platform)**
Model Year 2019
Certification Driver Airbag (Software Update Only)

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that certain early production Model Year (“MY”) 2019 E-Class AMG vehicles (213 platform) might be equipped with driver airbags and software that do not meet current production specifications. If an incorrect driver airbag is installed, and the vehicle is involved in a crash necessitating the activation of the driver airbag, the restraint systems might not function as expected, increasing the risk of injury for the driver. Please note that this recall is not related to the on-going Takata Airbag recall. An authorized Mercedes-Benz dealer will check the driver airbag module and software on the affected vehicles, and replace the airbag and update the software, if necessary.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.


Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 65 vehicles are involved.

Order No. P-RC-2020030001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

i Note:

- Use Xentry 09/19 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk via. XSF ticket.
- Refer to Star Diagnosis System (SDS) Best Practices Guide.
- If XENTRY Diagnosis is already connected to the vehicle, start with **operation step 2**.

Work procedure

1. Connect XENTRY Diagnosis.
2. Update software of Supplemental Restraint System (SRS) control unit.

i To do this, select menu item "Quick test view ➡ N2/10 Supplemental Restraint System (SRS) ➡ Adaptations ➡ Configuration ➡ Manual settings ➡ Check of control unit software ➡ Action **50 2018 553**".

i Then follow the user guidance in XENTRY Diagnosis.

3. Disconnect XENTRY Diagnosis.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Update software of Supplemental Restraint System (SRS) control unit (02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
91 921 07 8	02-5058*	0.1
	02-4762*	0.1
	02-9334	0.1

*Operation item can only be invoiced once for each work order.

i Note

Operation Number labor times are subject to change