**December 6, 2019** Version 1

# Safety Recall: 2019-20 CR-V Rear Subframe Bolts

## AFFECTED VEHICLES

| Year | Model | Trim | VIN Range |
|---|---|---|---|
| 2019- 20 | CR-V | ALL | Check the iN VIN status for eligibility. |

## BACKGROUND

There were some rear subframe bolts that were improperly manufactured without a wax solution. This will not allow the bolts to be secured properly when installed into the rear subframe, causing the bolts to possibly loosen, or fall off. If they loosen or fall off, the rear subframe may separate and may disable the vehicle, increasing the risk of a collision.

## CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this safety recall, do a VIN status inquiry before selling it.

## CORRECTIVE ACTION

Inspect the front two bolts on the rear subframe. Based on the results, either replace the front two bolts or all four bolts on the rear subframe.

## WARRANTY CLAIM INFORMATION

**CR-V 2WD**

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|---|---|---|---|---|---|---|
| 4171F6 | Replace the two front bolts on the rear subframe. | 0.3 hr | 6BW00 | R6M00 | A19121A | 50300-TLB-A02 |
| 4171F7 | Replace the two front bolts and the two rear bolts (**Only if necessary**) on the rear subframe. | 0.4 hr | 6BW00 | R6M00 | A19121B | 50300-TLB-A02 |

**CR-V 4WD**

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|---|---|---|---|---|---|---|
| 4171F6 | Replace the two front bolts on the rear subframe. | 0.3 hr | 6BW00 | R6M00 | A19121C | 50300-TLA-A52 |
| 4171F7 | Replace the two front bolts and the two rear bolts (**Only if necessary**) on the rear subframe. | 0.4 hr | 6BW00 | R6M00 | A19121D | 50300-TLA-A52 |

Skill Level: Repair Technician

## PARTS INFORMATION

**Repair Procedure A**

| Part Name | Part Number | Quantity |
|---|---|---|
| Flange Bolt (14 x 135 mm) | 90176-THA-000 | 2 |

**Repair Procedure B**

| Part Name | Part Number | Quantity |
|---|---|---|
| Flange Bolt (14 x 135 mm) | 90176-THA-000 | 2 |
| Flange Bolt (14 x 150 mm) | 90177-TLA-000 | 2 |

## INSPECTION PROCEDURE

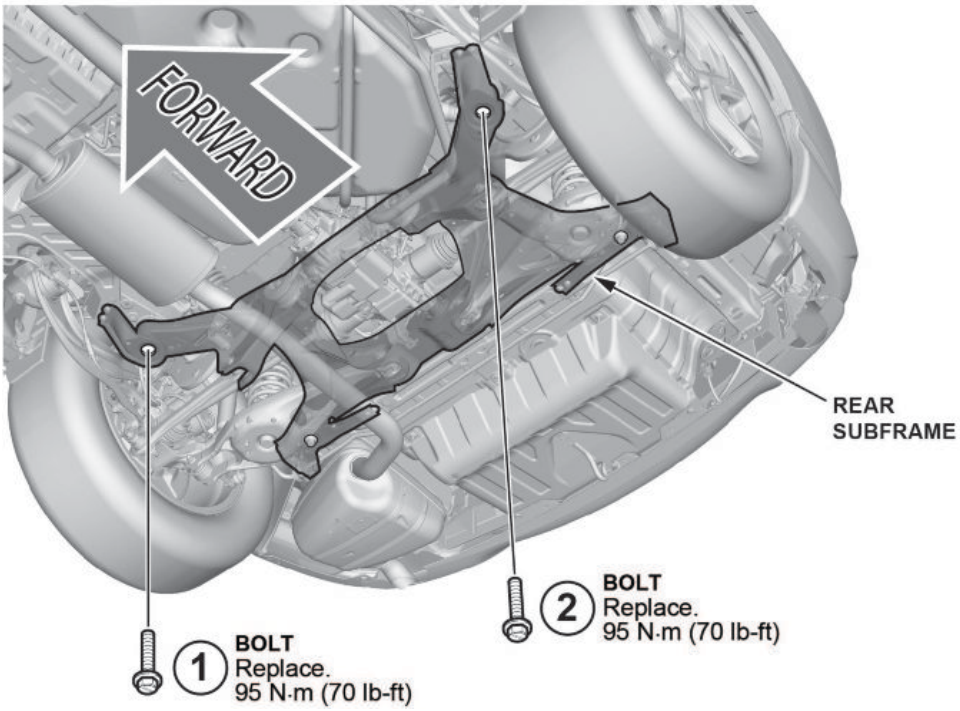
1. Raise the vehicle on a lift.
2. Check the two front bolts on the rear subframe with a torque wrench set to **95 N·m (70 lb-ft)**.
   - If the bolts are torqued to specification, go to Repair Procedure A.
   - If the bolts are not torqued to specification or missing, go to Repair Procedure B.

## REPAIR PROCEDURE A (REPLACE TWO FRONT BOLTS ONLY)

NOTE

Replace one bolt at a time to ensure the alignment is not affected.

1. Mark both front bolts on the rear subframe with a red paint marker.
2. Remove the front right side bolt.
3. Install the new bolt, and torque it to **95 N·m** (**70 lb-ft**). Make sure to mark the new bolt with a different color marker.



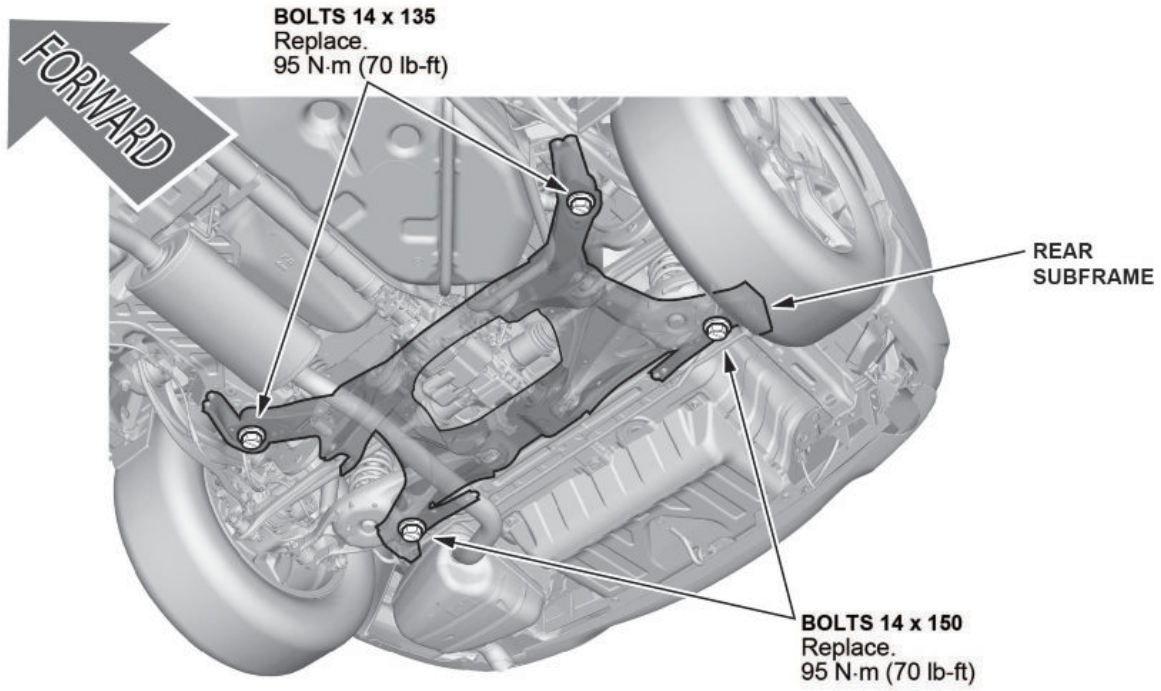

4. Repeat steps 2 and 3 for the other bolt.
5. Confirm that all four bolts on the rear subframe are torqued to **95 N·m** (**70 lb-ft**).

## REPAIR PROCEDURE B (REPLACE ALL FOUR BOLTS)

NOTE

Replace one bolt at a time to ensure the alignment is not affected.

1. Mark all four bolts on the rear subframe with a red paint marker.
2. Remove the front right side bolt.
3. Install the new bolt, and torque it to **95 N·m** (**70 lb-ft**). Make sure to mark the new bolt with a different color marker.




4. Repeat steps 2 and 3 for the other three bolts.

NOTICE

The front and rear bolts are different lengths and will not work properly if swapped.

END